

20th Biennial International Symposium of
**INTERNATIONAL CONSORTIUM
FOR SOCIAL DEVELOPMENT**

JOINT CONFERENCE
OF ICSD AND ICSD
EUROPEAN BRANCH

JULY 7-11, 2017

**International
Scientific
Conference**

**PANORAMA
HOTEL**

**TRG KREŠIMIRA
ĆOSIĆA 9**

**ZAGREB
CROATIA**



CONFERENCE PROGRAM



International Consortium
for Social Development



University of Zagreb, Faculty
of Law, Department of Social Work

20th Biennial ICSD Symposium
International Consortium for Social Development
July 7-11, 2017, Zagreb, Croatia
<http://icsd2017.org>

ICSD AND ICSD EUROPEAN BRANCH
JOINT CONFERENCE

**MULTIDISCIPLINARY EDUCATION AND PRACTICE
FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD**

INTERNATIONAL SCIENTIFIC CONFERENCE

CONFERENCE PROGRAM

Edited by: **Liljana Rihter** and **Gordana Berc**

Organizers:



International Consortium
for Social Development



University of Zagreb, Faculty
of Law, Department of Social Work

In partnership with:

University of Ljubljana
University of Nevada, Reno
University of St. Thomas, St. Paul
University of Minnesota

Indiana University, School of Social Work
Zagreb Tourist Board
City of Zagreb

Under the patronage of:

President of Republic of Croatia
Ministry of Science and Education
Ministry for Demography, Family, Youth and Social Policy
City of Zagreb

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Congress management:



conTres projekti d.o.o., tourist agency

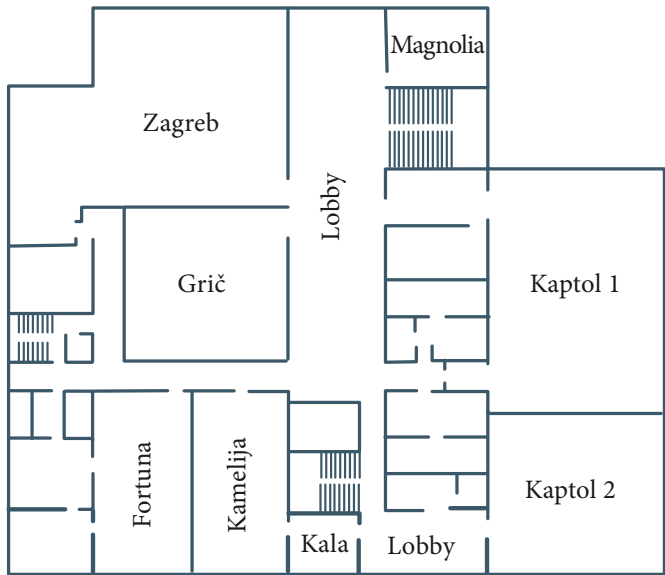
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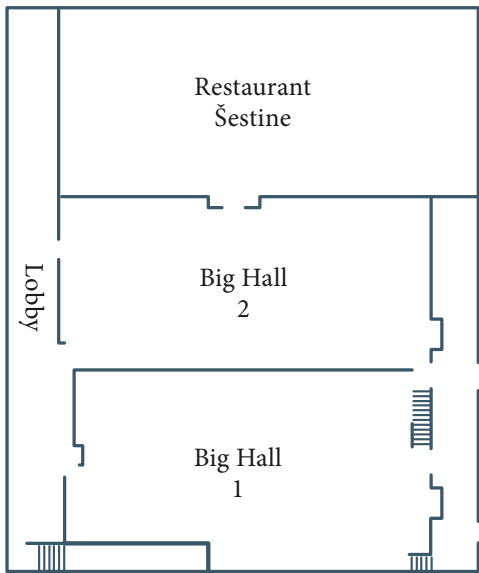
Cover design and Print:



HOTEL HALL LAYOUT



Mezzanine



Groundfloor

20TH ICSD SYMPOSIUM OVERVIEW

Contemporary society brings many challenges in researching and understanding different facets of social development in different parts of the World. Global issues are usually multi-causal and have a multi-level impact on people's lives. Therefore, 20th ICSD Biennial symposium is aimed on opening the space for academic and professional discussion on the role of multidisciplinary perspectives of resolving global and local issues. The second objective of this conference is to highlight the importance of collaboration between disciplines in order to gain social and economic prosperity respecting principles of human rights and social justice on both local and national level. In that context we defined the main theme of this symposium, which is *Multidisciplinary Education and Practice for Social Development and Social Good*.

In addition, six sub-themes of the symposium are focused on economic and social issues in social development processes, with emphasis placed on multidisciplinary contribution to social development and the role of emerging knowledge, practice and research as resources for national strategies and local investments for social development.

1st Symposium sub-theme: Social and Economic Issues from Multidisciplinary Perspectives

– consists of the following topics:

Economic development and social prosperity, Social services and social policies for welfare state, Sustainable development at the local, national, and international levels, Economic and social policies impacting diverse communities, Media and technology in the context of social and economic development, Population and demographic changes – inter-generational commonalities and differences, Public and private sector partnerships and solutions: welfare mix, Social development and social cohesion, Social investments: perspectives for the future.

2nd Symposium sub-theme: Governance and Leadership for Social Development and Social Good – consists of the following topics:

Governance on national and local levels – strategies and best practices; Social and economic responsibility; Politics and social and economic development priorities; National economic policies for social good; Public and civil sector involvement in providing social services; Media, governance and social responsibility; Institutional vs. community-based services: challenges and opportunities; Services in community: accessibility and affordability; New politics – new perspectives.

3rd Symposium subtheme: Social justice and Human Rights - consists of the following topics: Social justice and social and economic inequality; Human rights from different perspectives; Human trafficking; Protecting the rights of the indigenous and minority populations; War and post-war communities; Migrants, refugees and asylum seekers; Poverty and its impact over the course of life; Urban poverty; Un/underemployment – workplace policies and worker rights; People with disabilities; Gender equality; Mental health parity; Age as a risk: youth and the elderly in social inclusion/exclusion; Evidence of new social risks; Social diversities and social integration.

4th Symposium subtheme: Environment in economic and social context - is consisted of following topics:

Environmental justice and community; Rural and urban areas – resource distribution; Agriculture and industry – GMOs, small farmers, and the politics of big agriculture; Pollution and health impacts; Climate change – Impact on community and the way of life; Responses to natural disasters.

20TH ICSD SYMPOSIUM OVERVIEW

5th Symposium subtheme - consists of the following topics:

National and international collaboration for social and economic development – a multidisciplinary perspective; Innovative collaborations on the micro–macro continuum; Social innovations for sustainable development; International collaborative projects and the role of research and evaluation.

6th Symposium subtheme: *Higher Education for Professional Practice* - consists of the following topics:

Teaching techniques and methods for inter-professional professional practice; Education and knowledge for professional development; Service learning and multidisciplinary approaches; University-community programs/project-based collaborations; Use of technology to teach across geographical boundaries; Life-long learning and continuing education.

We received 195 abstracts over the abstract submission period, mostly from academics. After review procedure, we accepted abstracts for 132 oral presentations, 5 panels, 9 posters, 8 workshops, and 2 round tables. Authors who applied for conference participation come from the following 27 countries: Albania, Austria, Australia, Brasil, Bulgaria, Bosnia and Herzegovina, Denmark, France, Germany, Kosovo, Malawi, Hong Kong, India, Scotland, Singapore, Slovenia, South Africa, Serbia, Sri Lanka, Norway, Poland, Romania, Thailand, Turkey, United Kingdom, United States of America, Vietnam, and Croatia. Because of numerous research papers that international academics presenting at this symposium this meeting is classified as an international scientific conference.

Therefore, I would like to thank our participants from all over the world who gave significant contributions to this conference and make us more connected by sharing experience and knowledge.

This scientific and international event is so valuable for all of us, and especially for the host university – University of Zagreb. Thank you all!

*Gordana Berc, Ph.D.
Chair of the 20th Biennial
ICSD Symposium, Zagreb*

WHY DID HOTEL PANORAMA BECOME THE 20TH BIENNIAL ICSD SYMPOSIUM VENUE?!

Hotel Panorama was built in 1968 and is located in the neighborhood called Trešnjevka. In the 70s when the Panorama hotel was built, high-rise buildings were mostly built for housing purposes. Unlike the Western European and American buildings of that time, when construction of high-rise commercial buildings was dictated by powerful companies, there was no such a driving factor in socialist Yugoslavia. The builder's role was taken over by the construction of flats, which were heavily influenced by the influx of the population from rural areas to the cities. This hotel was also built just for the purpose of caring for the non-married (single) workers, and was supposed to accommodate the workers who came to Zagreb to meet the needs of the job.

The importance of hotels has been growing ever since 1972, when the Sports Hall (in the neighborhood) has been opened in its vicinity, which for a long time was the main city location not only for sporting events but also for various cultural events, from rock concerts to humanitarian events. In this connection, the hotel has been redefined by a number of famous guests. In the period of the Croatian War of Independence (1991-1995), the hotel provided accommodation and necessary services for war refugees. After a few long years the refugees (mostly women, children and elderly people) left the hotel and moved to their homes (1999-2000), and the reconstruction of the hotel began. Since that period the hotel has looked like it does today, with the glass facade, and it is the tallest hotel in the county (<http://mapiranjetresnjevke.com/kvartovi/stara-tresnjevka/hotel-panorama/>).

The Panorama Hotel has a long history with significant social dimensions for our city of Zagreb, while the Trešnjevka neighborhood where it's located even nowadays keeps the spirit of previous industrial times with the houses of the same height of cornices (8 meters) and with plaster-coated fronts, that appear orderly and harmonious (Radović Mahečić, 2002.).

About the history of Trešnjevka: During the first decade after the First World War, some 2000 miserable low houses without building permits were raised on the city periphery. Entire settlements – Trešnjevka, Trnje, Marinovka, Sigečica, etc. – emerged, populated by workers, small craftsmen and merchants. With time, the city was forced to take these settlements into account, lay out lanes, and put in place the infrastructure for



WHY DID HOTEL PANORAMA BECOME THE 20TH BIENNIAL ICSD SYMPOSIUM VENUE?!

electricity and water supply. By the end of 1928, the Municipality made a rule-book, which made possible obtaining the supplemental certificate of occupancy for the houses that satisfied basic hygienic conditions. A regular grid of streets formed rectangular blocks with small plots, regrettably without realizing good spatial organization, and with no planned social content. A detailed regulatory plan for low housing building-up of the area between Ozaljska street, Selska street and the Samobor railway line along Krapinska street was produced as late as 1933, and ushered in a more intensive urban regulation of the Trešnjevka area. Housing developments of small family houses had become a characteristic feature of Trešnjevka, most often built in the form of terraces. Individual blocks had been built since the 1930s, until the 1960s and in late 60s in the middle of Trešnjevka hotel Panorama emerged as a modern building with a history that its architect Slavko Jelinek could not even imagine.

WELCOME

WELCOME FROM PRESIDENTS



Dr. Barbara W. Shank, President, ICSD
Dean and Professor, School of Social Work
St. Catherine University, University of St. Thomas



Dr. Gordana Berc – Chair, 20th Biennial ICSD
Symposium, President ICSD European Branch
Associate Professor, Faculty of Law, Department
of Social Work, University of Zagreb

It is our great honor and pleasure to welcome you to the 20th Biennial ICSD International Symposium in Zagreb, Croatia!

After great conferences in previous years, we are preparing the symposium with a new perspective on the social development context. As you would remember, in Dhaka (2011), we focused on the issue of good governance and its importance for building knowledge and social development. In Kampala (2013), we explored new frontiers in social development and its challenges that contemporary societies are facing. Our last symposium in Singapore (2015), led us through transforming societal trends and different models in community leadership connected with social development.

Our 20th Symposium in Zagreb (2017) is focused on multidisciplinary education and practice for social development and social good. Why? Around the world we are facing different approaches and national strategies to gain social and economic development, which bring different solutions of social problems. These approaches also can bring a challenge to gain social justice and social rights for all. We also know that global social problems, economic crisis, poverty, inequalities and other serious global issues are connected with many causes and have serious consequences for many people around the world. Furthermore, no matter whether we work on the macro or micro professional level, problems are usually multi causative and impact multilevel dimension of people's lives. In order to provide strategies and programs for constructive answers and help in crises, different expertise and team work are sorely needed. Our 20th Symposium welcomes all disciplines and professions that can make a positive change for people bringing their knowledge and skills, research and practice, and mutual cooperation. 20th Symposium combines our biennial conference with our ICSD conference, but the ICSD Regional European Branch conference! Our purpose is to attract professionals and academics from Europe, as well as other parts of the world, to focus on the European perspective in the economic and social development context.

As you know, Europe is a continent with a long history, with many differences between nations and countries that are in some way unified by social, political, economic, educational and other contexts. These differences create strong discussion and challenges, sometimes conflicts, relative to collaboration between countries and within countries. In planning this conference format, we could not predict actual events in European countries that have attracted attention from the rest of the world: the situation in Ukraine, terrorism in central Europe and the migration route in the Balkan region. These are considerable challenges for Europe today. There are many theories and perspectives that try to explain these current situations. We know from previous experience in our not so distant past how time for open discussion and respect are crucial for making important decisions. As experts and professionals, we are always called on to intervene, to discuss and prevent consequences and to give voice to the

WELCOME

most vulnerable groups. We believe that this meeting in Croatia will gather experts that will provoke discussion on the European reality, on social movements and social changes as well as about the social, economic and safety base consequences, not only in Europe, but in the rest of the world.

Let us give you a few details about Croatia: Croatia is a Central European and Mediterranean country, which went through 40 years of socialism as one of the federal states in Yugoslavia. This country experienced a 4-year war period and in 1991, became an independent state with a parliamentary political system. Croatia became a member of European Union in 2013. Croatia has a rich history from 1000 BC, many natural beauties and a population of approximately 4.2 million people. Croatia has a long coastline and more than 1000 islands being declared the most desirable destination in the world in 2016 according to Google data analysis. Zagreb is the capital city of Croatia with around one million citizens. In the last few years, Zagreb was named as a famous tourist destination.

We know that the 20th Symposium in Zagreb, July 2017 will be a great meeting place for all professions. We will greet old friends and meet new international colleagues to exchange our experiences to further collaboration in the future. We hope that you will make time to enjoy Croatia, its safety and beauty, and thereby successfully combine business and pleasure.

Welcome to the 20th ICSD Symposium, Zagreb 2017!

WELCOME FROM THE HEAD OF DEPARTMENT OF SOCIAL WORK, FACULTY OF LAW, UNIVERSITY OF ZAGREB



Nino Žganec, Ph. D., Associate professor
Head of the Department of Social Work
Faculty of Law, University of Zagreb

Distinguished participants of the 20th Biennial ICSD International Symposium,

Let me welcome you to Croatia on behalf of the University of Zagreb, Faculty of Law, Department of Social Work, and it's faculty members who are proud to be the co-organizer of this important event. Thank you for choosing our faculty to be a partner in organizing this year's symposium that will elaborate such relevant issues framed in the topic of multidisciplinary education and practice for social development and social good.

The University of Zagreb has a long tradition, dating back to 1669 when the Holy Roman Emperor and the King of Hungary and Croatia Leopold I recognized the status and granted privileges of a university institution to the Jesuit Academy (Academia Zagradiensis) in the free royal city of Zagreb. This recognition was adopted by the Parliament of the Kingdom of Croatia on 3 November 1671. Therefore, the University of Zagreb accepted the year 1669 as the year of its founding, and celebrates its University Day (Dies academicus) on 3rd of November.

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The Faculty of Law, University of Zagreb, was established in 1776 and is among the oldest institutions of the University of Zagreb, with continuous functioning together with the Faculty of Theology and Philosophy. Nowadays, the Faculty of Law is proud of its fine tradition, and it seeks to be a modern institution engaged in cutting-edge research and education. It is equipped with a modern library, which offers not only over 400.000 volumes, but also access to numerous international databases, and houses a European Documentation Centre.

Finally, social work has been a subject in formal education in Croatia since 1952 and celebrated its 65th anniversary precisely this year. Starting with the education of social work in the time of the communist regime was rather unusual, and Croatia was the first among the former communist countries where this happened. Since 1982, social work has come to be a department of the Faculty of Law. Since 2002, when a special scientific field was awarded to social work, a new era of professional development has been made possible with the introduction of several MA and PhD study programs.

Croatia is a small country with a long and very dynamic history marked very often by its important geographical position between east and west, north and south. The recent history of our country is characterized by transition from socialist to market economy, by reconstruction and recovery from the consequences of the war, by accession to the European Union, and finally, by the impact of the economic recession that hit the country rather heavily. All these influences left many challenges to those professions who deal with most vulnerable parts of the population and who are called on to give their contribution to social cohesion, human rights and social justice.

Among major social challenges in the country should be noted unemployment, poverty, rather fragile social protection system, problems with access to social rights, demographic problems and problems with the pension system, to mention only a few. Therefore, the importance and roles of professions which deal with social issues seems to be greater than ever. We have to tackle many open challenges in our society actively and systematically, we need modern answers to many new and old questions, and we need to find proper answers to challenges connected with future development of our societies.

I am convinced this symposium will bring many of these answers and solutions, but also that we will be able to open new questions regarding next phases of development of our societies which will be more socially just, sustainable and inclusive for all groups of its populations.

INTERNATIONAL PROGRAM COMMITTEE AND ABSTRACT REVIEWERS

Ngho Tiong TAN, Singapore University of Social Sciences
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Zdenko Babić, University of Zagreb

VOLUNTEERS-STUDENTS OF THE DEPARTMENT OF SOCIAL WORK, FACULTY OF LAW, UNIVERSITY OF ZAGREB

Katarina Gorše, Ph.D. student
Mirna Varga
Nina Sabolić
Iva Čavar
Jakov Radalj
Patricija Biškup
Petra Klasić
Nikolina Buncić
Anđela Cukrov
Martina Strmečki
Anita Šoštarčić

Kristina Šajin
Luka Bijader
Tihana Mihalj
Petra Medak
Matea Pleić
Kristina Drvenkar
Ana Varela
Doris Ostreš
Tena Bosak
Katarina Remenar
Lucija Slukan

ICSD SYMPOSIUM SITES:

1980 Hong Kong	1994 Sri Lanka	2007 Hong Kong
1982 United Kingdom	1996 Portugal	2009 Mexico
1984 Canada	1998 Egypt	2011 Bangladesh
1986 Japan	1999 South Africa	2013 Uganda
1988 Sweden	2001 Turkey	2015 Singapore
1990 Costa Rica	2003 India	2017 Croatia
1992 USA	2005 Brazil	

PLENARY LECTURES

IVAN SVETLIK



Ivan Svetlik, born in 1950, is Rector and professor of Human Resources and Social Policy at Ljubljana University, Slovenia. He was vice rector of the University of Ljubljana (2005-2008), Minister of Labour, Family and Social Affairs of Slovenia (2008-2012) and a member of the editorial committee of the European Journal on Vocational Training edited by CEDEFOP. He has been involved in the country's labour market, social security, education and training reforms, as well as in consulting in these fields in the Balkan countries and HRM in companies. His main research topics and interests are: work, employment, education, human resources, social security, and quality of life. He has co-operated with international networks and institutions, such as ITF, CEDEFOP and CRANET network on human resource management research. He published over 400 articles, book chapters and books.

IVANA MILAS KLARIĆ



Ivana Milas Klarić, Ph. D., Croatian Ombudswoman for Children, teaches Family Law at the Faculty of Law in Zagreb where she is employed as an assistant professor. Her specific areas of interest are: custody, autonomy of will and medical law, especially from the point of view of protection of children and adults with disabilities. Ms. Klarić has participated in many international and domestic academic and professional conferences and has published many academic and professional articles. She was a member of several working groups for the drafting of regulations and is an editorial board member of several scientific journals in the fields of law and social work. She is a co-editor of the proceedings "Protecting the Best Interest of the Child" (2015). She was a member of the expert team for drafting the Council of Europe Strategy for the Rights of the Child (2016-2021).

DARJA ZAVIRŠEK



Prof. Darja Zaviršek, PhD. is sociologist, professor and chair of the Department of Social Justice and Inclusion – Disability Studies, Gender and Ethnicity at the University of Ljubljana, Faculty of Social Work, and Honorary Professor at the Alice Salomon University of Applied Sciences Berlin. Since 2008 she has been the president of the Eastern European Sub-Regional Association of the Schools of Social Work, at the IASSW and a board member of the IASSW; she is the co-founder and chair of the Indosow- International Doctoral Studies in Social Work, 2009-2014; and is the national representative of the Academic Network of European Disability Experts. She supported the development of social work education in several Eastern European countries (Ukraine, Georgia, Kosovo) and was recurrent visiting professor at different universities: Central European University (2005-2015, Gender Programme), University of Banja Luka (2000-2007), University of Kiev Mohyla (1997- 2010), Tbilisi State University (2010-2015), University of Zuyd, Maastricht (International MA

PLENARY LECTURES

1998-2011). Currently she teaches at the Master Programme of the University of Applied Science Alice Salomon Berlin, "Social Work as a Human Rights Profession". Areas of research: gender, disability, ethnicity studies, history of social work, violence. She wrote, edited and co-edited 17 books in Slovenian and English, and wrote over a hundred of scientific and professional articles.

NINO ŽGANEC



Nino Žganec, Ph.D. is from Croatia where he finished study of social work and obtained his PhD. Since 1991 he has worked at the Faculty of Law, Department of Social work, and is currently associate professor and head of the Department of Social Work Department at the Faculty of Law, University of Zagreb. His writings, research interests and practice include community social work, human rights and organization of social services. He introduced several new social work subjects in

the curriculum of the social work study as e.g. ethics in social work, social work and human rights and other. He became president of the European Association of Schools of Social Work and vice president of the International Association of Schools of Social Work in 2015. He was assistant Minister and state secretary in the Ministry of Labour and Social Welfare in the government of Republic of Croatia over the period of 2000-2005. During his term of office, he initiated and led the reform of the Croatian social welfare system. He is the president of the Croatian Anti-Poverty Network and member of the Executive Committee of the European Anti-Poverty Network.

OVERALL CONFERENCE SCHEDULE

20 TH ICSD BIENNIAL INTERNATIONAL SYMPOSIUM 2017 ZAGREB Joint conference of the ICSD and ICSD European Branch Overall conference schedule					
7 July Friday	8 July Saturday	9 July Sunday	10 July Monday	11 July Tuesday	
Preconference activities: 10.00 a.m. – 6.00 p.m. Workshop 1.30 p.m. – 5.30 p.m. Address: School of Social Work, Nazorova 51, Zagreb Students session: 2.00 p.m. – 4.00 p.m. Address: School of Social Work, Nazorova 51, Zagreb Field visits Touristic and cultural tours	Hotel Panorama 9.00 a.m. – 5.00 p.m. Registration 10.00 a.m. – 2.00 p.m. Field visits 10.30 a.m. – 12.30 p.m. ICSD Board meeting 1.30 p.m. – 3.00 p.m. ICSD Regional meetings	Hotel Panorama 9.00 a.m. – 9.50 a.m. 2. Plenary lecture & discussion Ivana Milić Klarić, Ph.D. 10.00 a.m. – 11.30 a.m. Conference session 1 11.30 a.m. – 12.00 p.m. Coffee break 12.00 p.m. - 1.30 p.m. Conference session 2 1.30 p.m. – 2.30 p.m. Lunch	Hotel Panorama 9.00 a.m. - 9.50 a.m. 3. Plenary lecture & discussion Professor Darja Zavišek, Ph.D. 10.00 a.m. – 11.30 p.m. Conference session 5 Field visits 11.30 a.m. – 12.00 p.m. Coffee break 12.00 p.m. - 1.30 p.m. Conference session 6 1.30 p.m. – 2.30 p.m. Lunch Field visits	Hotel Panorama 8.30 – 9.30 a.m. Biennial Scholarship Breakfast Restaurant Panorama 9.45 a.m. - 11.15 a.m. Conference session 9 11.15 a.m. – 11.30 a.m. Coffee break 11.30 a.m. – 2.00 p.m. Closing ceremony 4. Plenary lecture & discussion Nino Žganeć, Ph.D. <i>Dan Sanders memorial peace and social justice lecturer</i>	
		5.30 p.m. – 6.30 p.m. Opening ceremony: welcome speeches, cultural program 6.30 p.m. – 7.20 p.m. 1. Key-note address & discussion Professor Ivan Svetlik, Ph.D. 7.30 p.m. – 8.30 p.m. Cocktail dinner (Hotel Panorama)	2.30 p.m. – 4.00 p.m. Conference Session 3 4.00 p.m. – 4.30 p.m. Coffee break 4.30 p.m. – 6.00 p.m. Conference session 4	2.30 p.m. – 4.00 p.m. Conference Session 7 4.00 p.m. – 4.30 p.m. Coffee break 4.30 p.m. – 5.30 p.m. Conference session 8.	Closing remarks and reflections Announcement of ICSD 2019 Post-conference activities: 2.00 p.m.-6.00 p.m. Field visits Touristic tours
	Dinner (on own)	Dinner (on own)		Dinner (on own)	
		7.30 p.m. President's Dinner Restaurant Lido (Jarun Lake)			

FINAL PROGRAM

7TH JULY 2017 – FRIDAY: PRECONFERENCE ACTIVITIES

FIELD VISITS: Please see the schedule for field visits at the end of the Program brochure.

1.30 p.m. – 5.30 p.m.

Place: Department of Social Work, Nazorova 51, Zagreb, Classroom 55, ground floor

WORKSHOP

The future of ICSD (Chair: Manohar Pawar, Charles Sturt University)

2.00 p.m. – 4.00 p.m.

Place: Department of Social Work, Nazorova 51, Zagreb, Classroom 2, ground floor

STUDENT SESSION

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE

- Patil, Tejaswini (Faculty of Arts & Education, Federation University); Mummery, Jane (Faculty of Arts & Education, Federation University).

Reflecting on embedding 'critical reflexivity' in the development of a Master's program on social change and international development in a regional university in Australia

There is growing literature on the internationalisation of curriculum and the importance of inter and/or cross cultural competency in higher education debates. However, there is scant literature that uses 'critical reflexivity' as a pedagogical tool for developing understanding of concepts of privilege, power, colonisation and one's place in the world.

- Burney, Richelle (Norfolk State University); Isaac, Chelie (Florida Gulf Coast University); Huseman, Erika (Florida Gulf Coast University)

The Challenges in Educating and Preparing the NEW Social Worker

"The Challenges in Educating and Preparing the NEW Social Worker" will address the latest concerns that directly affect our Social Work students today. Together we address how these challenges affect different institutions and strategies to alleviate or minimize these issues. This presentation will include a diverse collaborative effort, while addressing macro, mezzo, and micro concerns.

- Carthell, Danielle (University of Illinois, Springfield); Hilsabeck, Hallie (University of Illinois, Springfield); Nölker, Joseph (University of Illinois, Springfield); Stevenson, Abbigayle (University of Illinois, Springfield)

How Do Undergraduate Social Work Students View Their Professional Training and Their Potential to Promote Social Development?

Social work is the profession most directly involved in promoting social development. This panel offers undergraduate students in social work training to reflect on and compare their experiences as students. What attracts students to this field, and what aspirations for social development do they hold?

- Černivec, Dino (Faculty of Social Work, University of Ljubljana)

Students' Self-evaluation at the Faculty of Social Work in Ljubljana

In this paper we present the study on Faculty of Social Work students' evaluation of their own abilities to work in the field of social work, their plans after graduation, their extracurricular activities and what experience they gain during student practice.

FINAL PROGRAM

7th July 2017

- Littleton, Tenesha (School of Social Work, University of Georgia); Jennings, Porter; Lee, Megan; Arnold, Barbar, McPherson, Jane

The Purpose and Scope of Post-Graduate Education in Social Work: Implications for the Advancement of Social Development

Postgraduate-level education in social work is designed to prepare stewards of the profession who will train future social workers and generate research that addresses social problems. This panel discussion of current U.S. doctoral students will critically reflect on how principles of social development can inform teaching and research in social work.

- Radalj, Jakov (University of Zagreb, Faculty of Law, Department of Social Work); Varga, Mirna (University of Zagreb, Faculty of Law, Department of Social Work)

Preparing Students in the Field of Social Work for their (active) Contribution to the Development of a socially Aware Community

The intention behind this panel discussion is to share experiences on studying social work in Croatia with fellow students from different countries. We would like to gain a better understanding of what motivates a person to study in this field and how the BA program equips us with the knowledge and skills for our professional roles as social workers.

FINAL PROGRAM

8TH JULY 2017 - SATURDAY. PLACE: HOTEL PANORAMA

9.00 a.m. – 5.00 p.m.	Registration
10.00 a.m. – 4.00 p.m.	Field visits: Please see the schedule for field visits at the end of the Program brochure.
10.30 a.m. – 12.30 p.m.	ICSD Board meeting (Hall Zagreb)
12.30 p.m. – 1.30 p.m.	Lunch (on own)
1.30 p.m. – 3.00 p.m.	ICSD Regional meetings (Hall Zagreb)
5.30 p.m. – 6.30 p.m.	Welcome remarks by: • <u>Dr. Shank, Barbara ICSD President</u> University of St.Thomas - St.Catherine University, USA • <u>Dr. Berc, Gordana Conference Chair</u> Department of Social Work, Faculty of Law, University of Zagreb, Croatia • <u>Dr. Žganec, Nino Head of Department of Social Work</u> Faculty of Law, University of Zagreb, Croatia Ministry of Science and Education (Representatives) Damir Boras, Rector of University of Zagreb Ministry for Demography, Family, Youth and Social Policy (Representatives) City of Zagreb (Representatives) Croatian association of social workers (Representatives) Croatian Chamber of social workers (Representatives) Cultural program: Lado Ensemble LADO, the National Folk Dance Ensemble of Croatia , was founded in 1949 in Zagreb as a professional national ensemble, with the aim of researching, artistically interpreting and presenting on stage the most beautiful examples of the rich traditions of Croatian music and dance. The ensemble's 38 brilliant dancers, who are also excellent singers, can easily transform this folk dance ensemble into an impressive folk choir, while its 14 superb musicians play some fifty different traditional and classical instruments. In its repertoire, which consists of more than a hundred different choreographies and several hundred vocal, instrumental and vocal-instrumental numbers.
6.30 p.m. – 7.20 p.m.	Session Chair: Dr. Rihter, Liljana (University of Ljubljana) Keynote address (KAPTOL) • <u>Prof. dr. Svetlik, Ivan (University of Ljubljana)</u> Have Social Differences Become Part of the Post-truth Society? In the keynote presentation the issue of understanding of social development will be addressed. Two specific issues will be discussed in particular: the impact of globalisation on social differences, their social and political consequences and possible remedies; and social and political consequences of the creation of post truth society.
7.30 p.m. – 8.30 p.m.	Welcome reception at the hotel Panorama restaurant

FINAL PROGRAM

9TH JULY 2017 - SUNDAY, PLACE: HOTEL PANORAMA

9.00 a.m. – 9.50 a.m.

Session Chair: *Dr. Berc, Gordana* (University of Zagreb)

Plenary lecture (KAPTOL I)

- Milas Klarić, Ivana (Ombudswoman for Children, The Office of the Ombudsperson for children),

The Role of the Ombudsperson for Children in the Protection of Children within the Social Welfare System

The role of the social welfare system is very important in creating preconditions for protection of children's rights on the national and regional level. The Ombudsperson for Children monitors and encourages the compliance of national regulations with international documents and binding documents in the field of the protection of children's rights.

Book Launch: *Transforming society: Strategies for Social Development from Singapore, Asia and Around the World*, edited by Ngho Tiong Tan, Steve Chan, Kalyani Mehta & David K. Androff

10.00 a.m. - 11.30 a.m.

SESSION 1

Place	KAPTOL I
Chair	Blitz, Liza V.

NATIONAL AND INTERNATIONAL COLABORATION FOR SOCIAL AND ECONOMIC DEVELOPMENT – MULTIDISCIPLINARY PERSPECTIVE

Panel

- Blitz, Lisa V. (Binghamton University, College of Community and Public Affairs, Department of Social Work); Yull, Denise (Binghamton University, College of Community and Public Affairs, Department of Human Development); Kufeyani, Phoebe (Malawi Children's Mission); Bronstein, Laura R. (Binghamton University, College of Community and Public Affairs)

Learning your ABCDs: Asset-Based Community Development, International Service Learning, and Community Engaged Research in Rural Malawi -

This is a presentation of a university-assisted project that aims to (1) support the development of sustainable income-generating activities in rural Malawi, (2) gather data that informs the work and generates knowledge for small-scale international community development, and (3) provide meaningful international service learning opportunities for university students.

FINAL PROGRAM9th July 2017

10.00 a.m. - 11.30 a.m. SESSION 1

Place KAPTOL II**Chair** Krasniqi, Vjolca**SOCIAL JUSTICE AND HUMAN RIGHTS***Presentations*

- Jayasundara, Dheeshana S. (University of North Dakota); Nedegaard, Randall; Madrigal, Candy

Lifetime and Contextual Sources of Trauma Experienced by Muslim Domestic Violence Survivors

Survivors of domestic violence experience multiple sources of trauma that transcend their domestic violence victimization. This proposal looks at the nature of lifetime and contextual trauma experienced by Muslim survivors of domestic violence from a human rights perspective.

- Messing, Jill T. (Arizona State University, School of Social Work); Ward-Lasher, Allison (Arizona State University, School of Social Work); Sabri, Bushra (Johns Hopkins University, School of Nursing); Johnson-Agbakwu, Crista (Maricopa Integrated Health System, Obstetrics & Gynecology); Njie-Carr, Veronica (University of Maryland, School of Nursing); Campbell, Jacquelyn (Johns Hopkins University, School of Nursing)

Risk and Protective Factors of Violence in Intimate Relationships among African Refugee Women

This study sought to identify culturally-specific risk and protective factors for severe IPV and intimate partner homicide among African refugee survivors. Findings indicate individual and societal level risk and protective factors that are specific to African refugees. This informs practitioners from various fields about the need for culturally-specific interventions.

- Renner, Lynette M. (University of Minnesota School of Social Work); Markward, Martha; Yu, Mansoo; Cary, Suzanne

Perceptions of Torture in Men's Abuse of Women

Globally, intimate partner violence is common, with lifetime rates of physical, sexual, or both types of violence ranging from 15% to 70% for women. In this study, social work field instructors in the United States provided their perceptions regarding the prevalence and severity of torture in men's behavior toward women.

- Popescu, Marciana (Fordham University)

Forced Migration, from Securitization to Safety: Current Challenges and Best Practices

Over the past 5 years, EU countries faced significant increases in asylum requests, posing unprecedented challenges for governments and other migration stakeholders. Findings from a cross-national comparative study are used to explore migration challenges and best practices in order to identify elements contributing to safe migration at international, national and local levels

FINAL PROGRAM9th July 2017

10.00 a.m. - 11.30 a.m. SESSION 1

Place KAMELIJA**Chair** Pawar, Manohar**HIGHER EDUCATION FOR PROFESSIONAL PRACTICE***Presentations*

- Gibson, Priscilla A. (School of Social Work, University of Minnesota – TC); Goh, Michael (Institute for Diversity, Equity and Advocacy (IDEA), Office for Equity and Diversity (OED), University of Minnesota-TC); Singh, Virajita (Office for Equity and Diversity (OED), University of Minnesota)

Engagement and Involvement in Social Justice Work at a University

This oral presentation will discuss findings from a study exploring a critical and controversial aspect of academia, namely faculty involvement and engagement in social justice work. Faculty members are seen as key to carrying out the university's social justice mission with and on behalf of students and in the surrounding community.

- Adam, Jamal A. (University of Minnesota)

Identity Development of Somali College Students

This paper investigates identity development processes of immigrant college students of Somali origin in America. It examines the experiences of this little studied demographic and discusses implications for research and practice in equity and diversity with respect to immigrant students.

- Diaconu, Mioara (Western Michigan University); Sherwood, Dee (Western Michigan University); Racovita-Szilagyi, Laura (Southern Adventist University)

Teaching Cross-cultural Competence: an International Service Learning Approach

Within the last decade, cross-cultural competence (C-CC) has become an essential principle of social work education and practice around the globe. This presentation will focus on how international service learning trips could assist students in the development of cross-cultural competence. A cross-cultural competence framework will be also presented.

- Falk, Diane S. (Stockton University); Barney, Robert J. (Stockton University)

Promoting Social Development through Service Learning in a Secondary School in Uganda: A Cross-cultural Educational Exchange

Two US social work professors describe their volunteer work, teaching service learning concepts to administrators and teachers in a Ugandan secondary school and returning a year later to discover whether this training engaged students and contributed to the social development of their community. Results are discussed.

Place SLJEME**Chair** Šadić, Sanela**SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE***Presentations*

- Boz, Hakan (University of Uşak, School of Applied Sciences, International Trade Department, Turkey); Özen, Ercan (University of Uşak, School of Applied Sciences, Department of Banking and Finance, Uşak/Turkey)

The Relationship between Type A & B Personality and Tendency on Internet Banking Use

Internet banking has been offering opportunities for banks in recent years. On the other hand, a significant number of customers are avoiding internet banking. In this study, the effect of personality traits on the tendency to use internet banking will be examined.

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10.00 a.m. - 11.30 a.m. SESSION 1

- KU, Hok Bun (The Hong Kong Polytechnic University); QI, Huadong (Sichuan Agriculture University, China)

The Elderly as Agents of Community Development: a Trans-disciplinary Intervention in Post-disaster Community Rebuilding in Ya'an of Sichuan, China

This paper introduces an action research of post-disaster community rebuilding in Ya'an of Sichuan, China. It demonstrates trans-disciplinary collaboration that promotes sustainable community development by integrating people's social, cultural and economic skills into long-term reconstruction following major disasters. Most importantly, it emphasizes the contribution of old people in process.

- Waid, Jeffrey (School of Social Work, College of Education and Human Development, University of Minnesota – Twin Cities)

Positive Youth Development Programs: A Strategy to Promote Social Development and Social Cohesion

Positive youth development programs are an important, low-cost strategy to promote social development and social cohesion. This presentation will provide an overview of the underlying theoretical framework and core components of such programs, as well as results of an investigation into one international youth development program will be provided.

- Šadić, Sanela (University of Sarajevo, Faculty of Political Sciences, Department of Social Work)

Challenges for Solidarity and Trust in Bosnian Society

Bosnian society is very complex, and in addition to global economic and political changes, there have been many other challenges pertaining to solidarity over the past three decades in this post-war society. Perception of solidarity in "normal" times and in emerging situations is radically changing.

Place	FORTUNA
Chair	Menon, Goutham

SOCIAL JUSTICE AND HUMAN RIGHTS

Presentations

- Cheng, Caroline (Institute for Global Health and Development, Queen Margaret University); Kumar, Vikash (Institute for Global Health and Development, Queen Margaret University)

"How re they managing life in Scotland?" a Reflection from a Subjective Wellbeing Study of the Chinese Asylum Seekers and Refugees in Scotland

This paper presents the core constructs of subjective wellbeing from the perspectives of the Chinese asylum seekers and refugees in Scotland, in a wellbeing study produced in collaboration with the British Red Cross, the Scottish Refugee Council and the local Chinese Community Development Partnership. The implications for policy practice are discussed, and initial recommendations based on the study are presented.

- Assalone, Lee-Ann (Indiana University School of Social Work – IUPUI)

Fostering Resilience in Unaccompanied Refugee Minors: Reflections on an International Social Work Practicum

After spending one month with nine unaccompanied refugee minor boys from Syria, Afghanistan, Egypt, Morocco and Kurdistan who were detained in Osijek (Croatia) after the Balkans route border closing, an American student on an international social work practicum reflects on fostering resilience and supporting trauma recovery.

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10.00 a.m. - 11.30 a.m. SESSION 1

- Barros Bellini, Maria Isabel (Pontificia Universidade Catolica do Rio grande do Sul/Brasil)
Public Social Policies and Affirmative Actions: Building Health and Citizenship

This abstract relates to the issue of rights in Brazil and the affirmative action programs developed as a process of resistance in order to guarantee rights of minorities that have been historically excluded. Affirmative action was created for the black population, indigenous people, persons with disabilities and other vulnerable groups.

- Hanna, Ashley (School of Social Work, University of Nevada, Reno)
The Impact of U.S. Racist Nativist Immigration Practices on Latinos in Mixed-citizenship Status Families: a Qualitative Study.

U.S. immigration practices and policies have historically been, and continue to be laced with racist and nativist agendas. There is little research that investigates the impact of such policies on the emotional well-being of immigrant families. To address this void, qualitative research methods were utilized to explore the experience of Latinos in immigrant families.

11.30 a.m. – 12.00 p.m.

Coffee break

12.00 p.m. – 1.30 p.m.

SESSION 2

Place	KAPTOL I
Chair	McPherson, Jane

SOCIAL JUSTICE AND HUMAN RIGHTS*Presentations*

- Androff, David (Arizona State University, School of Social Work)

Principles for Human Rights-based Social Work Practice

Social workers around the world advocate for human rights, yet it is not always clear how social workers can incorporate human rights-based approaches in their practice. This presentation shows that social workers can incorporate five rights-based principles across multiple practice fields and domains.

- McPherson, Jane (School of Social Work, University of Georgia)

Rights-based Practice for Social Work: Integrating Lessons from Public Health, International Development, & Human Rights

This presentation introduces a multi-disciplinary model of human rights practice that integrates theory, research, and practice from public health, international family planning, development, UN declarations, and social work. Participants will see their professional practices through a human rights lens, identify rights-based methods, and identify their human rights goals.

- Melara, Sonia (San Francisco State University); Hermoso, Jocelyn Clare R (San Francisco State University)

Critical Issues in Teaching Social Work as Rights-based Profession

This paper will present a teaching module based on the Universal Declaration of Human Rights and the results of an assessment of human rights engagement of social work students using the human rights engagement in social work (HRESW) instrument.

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12.00 p.m. – 1.30 p.m. SESSION 2

- Wysor Nguema, Susan R. (West Chester University of Pennsylvania)

Comparing the Attitudes of South Africans Pre- and Post-Transitional Justice with Those of White Americans and Black Americans

This presentation will address racial injustice in the United States and transitional justice as a possible intervention by comparing attitudes of South Africans pre- and post-transitional justice with attitudes of White Americans and Black Americans during the same time period. Difference in difference regression methodology and findings will be discussed.

Place	KAPTOL II
Chair	de Silva, Renuka Mahari; Baizerman, Michael

SOCIAL JUSTICE AND HUMAN RIGHTS

12.00 p.m. – 12.45 p.m. Round table 1

- de Silva, Renuka Mahari (University of North Dakota, Faculty of Education: Educational Foundations and Research); Gleditsch, Rebecca; Job, Christine; Jesme, Shannon; Hunter, Cheryl

Dr. Gloria Ladson-Billings: Igniting Student Learning through Teacher Engagement in Culturally Relevant Pedagogy.

Following a narrative methodology using Afro-centric feminist theory and critical pedagogical thoughts of Dr. Gloria Ladson-Billings, this paper aims to explore past and current educational policies in the United States. It aims to identify socioeconomic and political factors that are having negative impacts on African American students' education.

12.45 p.m. – 1.30 p.m. Round table 2

- Baizerman, Michael (University of Minnesota); VeLure Roholt, Ross (University of Minnesota)

Evaluating Youth Civic Engagement and Civic Youth Work: A Challenge to Young People's Political Development

Political scientists have made major contributions to how youth civic engagement efforts have been studied and evaluated. There are far less studies and evaluations of civic youth work as a practice, explicating how to support young people's contributions to civic and social development. We propose key evaluation questions, strategies, and methods.

Place	KAMELIJA
Chair	Rape Žiberna, Tamara

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE

Presentations

- Gspurning, Waltraud (University of Graz); Heimgartner, Arno (University of Graz)

Participatory Research on New Volunteering

Volunteering plays an important role in democratic societies. New volunteering is characterized by spontaneous, informal and web-based engagement. In our current participatory research, volunteers and scientists work together on issues of new volunteering. Specifically, web-based crowd solution software is created throughout the progress of the research.

- Heimgartner, Arno (University of Graz)

Biographies of Volunteers in the Social Sector

Volunteering is essential for the well-being of a society. Volunteering means social work and participation at the same time. In this qualitative empirical study, the biographies of volunteers are analyzed. The access to and meanings of the engagement are discussed and the time distribution between paid, family and voluntary work is shown.

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12.00 p.m. – 1.30 p.m. SESSION 2

- Rape Žiberna, Tamara (Faculty of Social Work, University of Ljubljana)

Multidisciplinary Team Work in Slovenian Social Protection Field

Centers for social work represent key actors in the field of Slovenian social protection. The paper analyses their tasks, focusing on the area of inter-organization coordination and team work. Results show the importance of coordination tasks of centers and significant differences in the amount of legislation, protocols etc. among coordination tasks.

- Skogvold Isaksen, Lasse (Norwegian University of Science and Technology - NTNU)

Upbringing, Socialisation and Exclusion in Knowledge Society

This study asks if dominant values in the education system in the knowledge society can explain why a large group of young people is excluded. Young people who for some reason do not qualify for the knowledge-based labour market, will often end up without any socialization in working life and its demands.

Place | **SLJEME**Chair | **Jayasundara, Dheeshana S.****SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE***Presentations*

- Gibson, Priscilla A. (School of Social Work, University of Minnesota – TC)

Grandmothers' Role as Caregivers: Transforming a Home Space into a Contested Space

This oral presentation will discuss findings from a qualitative research study on grandmothers as primary caregivers and how their homes, as spaces of providing care, are transformed into a contested space by the actions of their grandchildren, adult children/parents of the grandchildren and social workers.

- Langstieh, Randolph V. (Department of Social Work, St. Edmund's College, Meghalaya, India)

Formation of Root Bridges: a Conceptual Focus on Sustainability

The paper is based on the eccentricity of the documentary film directed by the author himself – “U Thied Ka Lawei” (“Sustainable Root”) which addresses innovation and collective labour in the context of avoiding profligate management of resources. It portrays values, ethics and behavioural characteristics which would contribute to a more sustainable world for the generations to come.

- Hong, Philip Young P. (Loyola University, Chicago)

Career Pathways from Psychological to Economic Self-Sufficiency among Low-Income Job Seekers

This study investigated the extent to which psychological self-sufficiency (PSS)-defined as the difference between employment hope and perceived employment barriers-change over time and how the change affects economic self-sufficiency (ESS). Results showed a positive significant effect of time variant change in PSS on ESS.

- Bossard, Brianna (CSU Stanislaus, Turlock); Tibrewal, Shradha (CSU Stanislaus, Turlock)

Violence in income-segregated neighborhoods: A paradigm shift

This grounded theory research explored the meaning of violence within the context of income-segregated communities in the US. Participants described violence, their ways of navigating through it, and the toll it took on them. They identified the need for political advocacy and community development to help them organize and fight for social change and collective safety.

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12.00 p.m. – 1.30 p.m. SESSION 2

Place FORTUNA**Chair** Šimić Banović, Ružica**ENVIRONMENT IN ECONOMIC AND SOCIAL CONTEXT***Presentations*

- Šimić Banović, Ružica (University of Zagreb); Škokić, Vlatka (University of Surrey)

Personal Ties and Informal Practices in Croatia: the Role of “Veza”

Employing qualitative interpretivist approach our study investigates the meaning and the role of personal ties named “veza” in the former transitional economy Croatia. The paper demonstrates a significant and positive role of “veza” in entrepreneurial process. However, the findings also reveal negative meanings associated with “veza” and emergence of phenomenon called “uhljeb”.

- Gezinski, Lindsay B. (University of Utah, College of Social Work); Karandikar, S., Kaloga, M., Kadambari, P., Maskey, K.

Gender-based Violence and Sexual Health among Female Sex Workers in the Context of Earthquakes and Trade Embargo in Kathmandu.

This research study explored the relationship between gender-based violence and sexual health among 30 FSWs in Kathmandu. The earthquakes and trade embargo negatively affected market demand resulting in an even more unstable economic livelihood. Implications for prevention and intervention efforts that connect gender-based violence with sexual health will be discussed.

- Roopnaraine, Terry (Social Development Portfolio, Governance Programme, Oxford Policy Management Ltd.); Patel, Amisha; Brook, Simon; Loveday, Lilli; Jones, Emma

Gender and Social Inclusion Mainstreaming in Climate Policy: Lessons from Action on Climate Today

This is a practice-oriented paper which explores problems, innovations, and knowledge-building associated with mainstreaming gender and social inclusion within a policy-level climate change adaptation programme in the South Asia region. The paper concludes by identifying key lessons learned and proposing mechanisms for applying these in other contexts.

- Huu Giap, Nguyen; Janekarnkij, Penporn (Department of Agricultural and Resource Economics, Faculty of Economics, Kasetsart University, Thailand)

Enhancing Trang An Landscape Complex’ Recreational Benefits to Vietnamese Visitors

Vietnam’s tourism industry has supported more than 1.8 million jobs and contributed 10 billion US dollars or 6% of the GDP annually. At present, World Heritage Sites are increasingly being considered as the most important tourist destinations in Vietnam which need to be improved not only in value sales and number of trips, but the quality of services and infrastructure.

1.30 p.m. – 2.30 p.m.

Lunch

1.30 p.m. – 2.30 p.m.

Place: Kamelija

Meeting of the Global Institute of Social Work: *Fellow of the Global Institute of Social Work*

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2.30 p.m. – 4.00 p.m.

SESSION 3

Place	KAPTOL I
Chair	TAN, Ngoh Tiong

SOCIAL JUSTICE AND HUMAN RIGHTS*Presentations*

- Banerjee, Mahasweta M. (School of Social Welfare, University of Kansas)

Kindergarten Children's Parents' Challenges and Opportunities for Financial Capability

This presentation discusses findings from a longitudinal qualitative study with 30 parents of kindergarteners who identified barriers to and visions for financial capability. Higher-income parents envisioned living the same way, while lower-income parents envisioned struggling to improve their life situation. Both groups believed financial capability would result in less stress. Implications are discussed.

- Bromfield, Nicole F. (Graduate College of Social Work, University of Houston); Mohamed, Moataz (McMaster Institute for Transportation and Logistics, McMaster University)

"Car-Seats Are Cruel": Child Safety Seat Non-Use or Misuse in a Transitional Nation

Traffic crashes are a growing social development concern due to globalization and the rapid expansion of motorized vehicles in less-developed nations. Children are particularly impacted. This paper presentation concerns our study which examines child safety seat usage, as a child rights issue, among United Arab Emirates citizen parents.

- Tan, Ngoh Tiong (School of Human Development and Social Services, Singapore University of Social Sciences)

Building Social Resilience and Social Integration in World's Fragile Communities

Every society has different groups and interests, and all communities have to deal with these differences in constructive ways. Social resilience is the ability to bounce back in adversity, a multidimensional, cross-generational and dynamic concept. Communities need social integration, to reinforce togetherness and build bridges and channels of social integration.

- Templeman, Sharon (Stephen F. Austin State University); Carbajal, Jose (Stephen F. Austin State University); Wilder, Ann (Stephen F. Austin State University)

Sustainable Change from the Inside Out: Utilizing Risk Resilience Theory

For change to be sustainable, whether on a global, national, community, family or individual level, it must develop from the inside. This is the premise of risk-resilience theory and a foundational premise of social work intervention with the featured populations-at-risk from the US, India and Burma.

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2.30 p.m. – 4.00 p.m. SESSION 3

Place KAPTOL II**Chair** Sundby, Roar**SOCIAL JUSTICE AND HUMAN RIGHTS***Presentations*

- Karandikar, Sharvari (College of Social Work, The Ohio State University); Huber, Sarah; Gezinski, Lindsay

Exploring Surrogate Mothers' Perception of the Ban on International Gestational Surrogacy in India.

This research is a qualitative study with 25 surrogate mothers from India highlighting their perceptions about the recent ban on commercial surrogacy in India. The study indicates that the ban affects income generation options and impacts livelihoods of women who depended on surrogacy. Recommendations are made for change in policy and regulations regarding commercial surrogacy in India.

- Carbajal, Jose (School of Social Work, Stephen F. Austin State University); Sharma, Bonita B. (The University of Texas at Arlington, School of Social Work)

Mental Health Parity in Low-Income Countries

Addressing mental health issues related to extreme stressors and emergencies requires special consideration. The functional effects of mental health illness impact physical functioning and individual capacity to be a productive citizen. Building sustainable health care systems should focus on integrating mental health infrastructures and gender specific policies as protective factors.

- de Souza Vieira, Ana Cristina (Federal University of Pernambuco)

Health Policy of Brazil's Current Government: Denial of Social Rights

The paper analyzes the health policy in Brazil, since the new government of Michel Temer Government (August 31, 2016), and the denial of a public health system and of social rights. Based on documents and media information, the privatization of health and privilege of private interests are discussed.

- Magne Sten, Knut (Faculty of Medicine and Health Sciences, Institute of mental health, Norwegian University of Technology and Science)

"In a Just Way" – Framing the Right to Decent Treatment

Some rights require almost no argument, and to be treated with decency is one of them. This is an example of what Erving Goffman calls framing. One of the criteria for framing is the mobilizing force, which relates to the theory of critical mass. Care work cases that mobilize protests are presented.

Place KAMELIJA**Chair** Rihter, Liljana**GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD***Presentations*

- Snyder, Elizabeth (Center for Advanced Studies in Child Welfare, University of Minnesota, Twin Cities, School of Social Work), Gibson, Priscilla A. (School of Social Work, University of Minnesota – Twin Cities)

Innovations in Child Welfare Teaching: Experiential Learning in the African American Community

Providing culturally responsive services to a traditionally oppressed group requires child welfare scholars to be knowledgeable about African American families and their community. To meet this

FINAL PROGRAM

9th July 2017

2.30 p.m. – 4.00 p.m. SESSION 3

goal, community agencies, university faculty and experts in African American history and culture collaborated to design an Experiential Learning Day outside of the institution.

- **Kumar, Vikash** (Institute for Global Health and Development, Queen Margaret University); **Cheng, Caroline** (Institute for Global Health and Development, Queen Margaret University)
Ruling the Organization Of Service Delivery: An Institutional Ethnography of Integrated NCD Program in India

This paper examined the assumptions of integrated Non-communicable Diseases (NCD) program service delivery approach in Bihar (India) from the standpoint of people involved in service delivery. The paper highlights the importance of local context, local process and resource availability for designing the integrated program and its successful implementation.

- **Rihter, Liljana** (Faculty of Social Work, University of Ljubljana, Slovenia)
Social Activation as Priority in Social Policy: Contradiction with Social Work Values?

Social activation has been an important priority in social policy during the last three decades in Europe and USA. The analysis of measures in various countries shows different focuses. Some are following the neo-liberal agenda, contrary to the contemporary social work values. Yet some can reflect basic human values.

- **Mendes Duarte, Francisco José** (Institute of Economics at the Universidade Federal do Rio de Janeiro (UFRJ)); **Hora Góis, João Bôsko** (School of Social Work at the Universidade Federal Fluminense (UFF))

Corporate Social Responsibility (CSR): a Comparative Analysis between Brazil and the United States

This paper analyzes the relationship between the construction of the Corporate Social Responsibility (CSR) movement in the international arena and its emergence in Brazil. We emphasize how the globalization of the American CSR movement influenced the Brazilian one and how American ideas have been subsequently transformed into new ones.

Place	SLJEME
Chair	Mis, Lucijan

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE

Presentations

- **Ozanira da Silva e Silva, Maria** (Universidade Federal do Maranhão/Brazil)
The Income Transfer Programs as Strategy against Poverty in Latin America: Reality and Limits

Abstract overview: The Income Transfer Programs as strategy against poverty in Latin America will present a general discussion about those programs. They will be considered as failing to contribute to social protection strategy to fight poverty in the Continent. Furthermore, some important qualifications will be considered, as well as the reality and some limits identified by its implementation.

- **Svistova, Juliana** (Kutztown University of Pennsylvania); **Ahn, Suran** (University at Albany, SUNY)

Seven Years Post-Earthquake: New and Better Haiti?

In this oral presentation we will evaluate the pervasive discourse of Haitian transformation and renewal that unfolded immediately after the 2010 earthquake against pre- and post-disaster social, economic, and political outcome proxies of new and better Haiti derived from the Latin American Public Opinion Project.

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2.30 p.m. – 4.00 p.m. SESSION 3

- Yip, Ngai Ming (City University of Hong Kong, Hong Kong)

Intergenerational Differences in Housing Achievement- An Age-Period-Cohort Analysis

This paper employs the microdata of the Census of Hong Kong from 1981 to 2011 to explore the intergenerational differences in housing achievement using an age-period-cohort analytic approach. This paper will discuss the connection between housing wealth and asset-based welfare policy in a highly volatile housing market of Hong Kong.

- Williams, Larry D. (North Carolina Central University); Guadeloupe-Williams, Minavia (The Write Research Consulting Group)

Case Study of a Contemporary Youth Gang Member's Understanding of his Life Circumstance: A Strengths-Based Practice Perspective

The study is a case analysis of a therapeutic intervention with a gang member after he was shot, by a family member, in an altercation over missing funds from a drug sale. The study chronicles the gang members' life experiences, recovery and a strengths-based intervention approach.

Place	FORTUNA
Chair	Watkins, Julia M.

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE*Panel*

- Watkins, Julia M. (President Emerita, American University in Bulgaria; Executive Director Emerita, Council on Social Work Education) (Ana Sobočan, Rossitsa Simeonova, Sanela Sadić, Sanela Bašić, Erika Bejko, Elona Dhembo, Vjolca Krasniqi, Gordana Berc, Yoon Mi Kim, Marsela Dauti)

The Challenges of Migration in South East Europe: Creating an Evidence Based Policy Agenda

This presentation will consist of a panel of scholars from South East Europe who will discuss the most recent migrant crisis in SEE in terms of lack of data and the misuse of evidence in policy decisions that impact the human rights of migrants.

Presentations

- Berc, Gordana (University of Zagreb, Faculty of Law, Department of Social Work)

Experience with Migrant Crisis – Challenge for Social Work Practice and Education

Social work as a profession is focused on providing service and help for the needy – migrants and refugees on many levels. Experience with the Balkan route showed that additional improvement in providing professional help in the context of social policy agenda and higher education curricula is needed.

- Sobočan, Ana M. (Faculty of Social Work, University of Ljubljana)

Migrations: on Politics and Subjects

Current available data on migrants, refugees and asylum seekers on Slovenian borders will be presented, as well as current policy responses, government and media discourses on migrants and migration, and the manner in which social work curricula in Slovenia are addressing the topic.

- Krasniqi, Vjolca (Faculty of Philosophy, University of Prishtina)

Migration and Diaspora Communities in Contemporary Kosovo

Grounded in the theories on transnational citizenship, migration and human rights, the paper examines the forms of material, virtual and symbolic interactions taking place between migrant/diaspora communities and Kosovo citizens, as well as their impact on identity and identifications.

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4.30 p.m. – 6.00 p.m. SESSION 3

- Dhembo, Elona (University of Tirana)
Social Protection and Migration in Albania: Is there Evidence of Evidence-based Policy-making?
Revising and analysing policy-making in the area of social protection and migration, this presentation argues that in post-communist Albania, social protection policy development and migration related needs manifest uneven paces, confirming that evidence-based policy-making practices are weak.

4.00 p.m. – 4.30 p.m. Coffee break

4.30 p.m. – 6.00 p.m. **SESSION 4**

Place	KAPTOL I
Chair	Rape Žibera, Tamara

SOCIAL JUSTICE AND HUMAN RIGHTS

Presentations

- Chu, Yoosun (Boston College School of Social Work, Boston College); Shen, Ce (Boston College School of Social Work, Boston College)
The Effect of Informal and Formal Engagement on Older Adults' Social Exclusion
The number of older adults who are at risks of social isolation has increased rapidly. This study examines the effects of informal/formal social participation on their isolation. The findings demonstrate the positive effect of informal volunteering on social isolation. Interventions and policies targeting their active engagement should be developed.
- Nguyen, Hannah (California State University)
"You don't look sick so why are you not working": Stigma Experiences of Vietnamese Americans living with a Mental Illness
While individuals living with a mental illness strive toward recovery each day, many also suffer silently from the debilitating impact of mental illness that is invisible to the public eye. This study aimed to shed light on the stigma experiences of Vietnamese-Americans living with depression and/or post-traumatic stress disorder.
- Pentek, Christen (University of Minnesota)
When Children Have Rights: Minnesota Secondary Students' Perceptions of School Police Officers
This presentation analyzes findings from the 2016 Minnesota Student Survey, examining student responses to School Resource Officers, police officers who are assigned to work in schools. Findings suggest there are significant correlations with race, school disciplinary actions, and officers in schools.
- Rizkalla, Niveen (Mack Center on Mental Health and Social Conflict, School of Social Welfare, University of California, Berkeley); Segal, Steven P. (Mack Center on Mental Health and Social Conflict, School of Social Welfare, University of California, Berkeley)
Staffers Assisting Syrian Refugees in Jordan
The Syrian war created a mass exodus of its citizens to neighboring countries. Approximately 1.4 million Syrian refugees reside in Jordan, where humanitarian organizations are over burdened with this catastrophe and encounter diverse challenges. Staff working with Syrian refugees

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4.30 p.m. – 6.00 p.m. SESSION 4

experience the horrors of war through their efforts to alleviate suffering.

Place	KAPTOL II
Chair	Juberg, Anne, Lama, Nalini

SOCIAL JUSTICE AND HUMAN RIGHTS**4.30 p.m. – 5.15 p.m. Workshop 1**

- Juberg, Anne (Norwegian University of Science and Technology, Department of Social Work)
Gradually or Abruptly? Transition to Adulthood amongst Younger Parents in Contact with Child Welfare Services

The paper aims at exploring the transition to adulthood of parents in contact with child welfare services in Norway. Our material consists of life course interviews with ca. 15 parents. A major research issue related to our material is whether the construct "emerging adulthood" is fruitful when it comes to understanding transition to adulthood in this population.

5.15 p.m. – 6.00 p.m. Workshop 2

- Lama, Nalini (Department of Social Work, West Bengal India); Ouvrard, Patrick (Medical Anthropology department, France)
Health Care and Social Intervention Needs of Tea Workers in Darjeeling Tea Garden, West Bengal, India.

This study represents a joint view of a social worker and a medical doctor, and explores health-related and social conditions of tea workers according to a rights based approach, with the aim of reaching out to law makers to change the Tea Plantation Act 1951.

Place	KAMELIJA
Chair	Lombard, Antoinette

ENVIRONMENT IN ECONOMIC AND SOCIAL CONTEXT*Presentations*

- Katsura, Ryotaro (Vietnam Japan University, Hanoi, Vietnam)
"Building Peace and a 'Steady-state Society': The Construction of Peace, the Challenge and Prospects of Achieving a "Steady-state Society"
Peace is not merely the state of not being at war – it strives towards a state with no violence, prejudice or discrimination. "The construction of peace" includes the process of developing eco-social welfare, integrating important elements of ecology, wellbeing and economy in society.
- Lombard, Antoinette (University of Pretoria, Department of Social Work); Chiwara, Peggie
Mitigating the Impact of Drought in Namibia: Implications for Social Work Practice, Education and Policy
A qualitative study on the impact of drought in Namibia indicates that social workers can mitigate the socio-economic and environmental impact of drought by adopting a green social work model (Dominelli, 2012) in Namibia.
- Das Gupta, Prita (University of Delhi-India)
Gender Analysis for the Project "Soil Protection and Rehabilitation for Food Security in India" Implemented in Madhya Pradesh and Maharashtra
This study is a gender analysis of division of labor in agriculture in the provinces of Madhya Pradesh and Maharashtra in India. It highlights access to resources, decision making and asset ownership in agriculture.

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4.30 p.m. – 6.00 p.m. SESSION 4

- Weaver, Hilary N. (School of Social Work, University at Buffalo)

Environmental Justice in Indigenous Territories and Beyond: Responses of a US School of Social Work

In the US, an Indigenous-led resistance became the focal point for conflicts between exploitation of natural resources for profit and environmental justice. This presentation describes how a School of Social Work employed a multidisciplinary response to support Indigenous groups striving to protect the environment.

Place	SLJEME
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Chair	Razwana, Begum bt Rahim; Bruster, Belinda
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GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD
4.30 p.m. – 5.15 p.m. Workshop 1

- Razwana, Begum bt Abdul Rahim (Probation and Community Rehabilitation Service, Ministry of Social and Family Development, Singapore)

The Potential of “Restorative” Leadership in Strengthening Social Development and Social Good

A research study with five commercial organisations based in Singapore highlighted the potential of restorative justice in strengthening business ethics. The leaders adopted certain restorative justice values. This presentation will focus on their ‘restorative leadership’ style that can be adapted to strengthen social development and social good.

SOCIAL JUSTICE AND HUMAN RIGHTS
5.15 p.m. – 6.00 p.m. Workshop 2

- Bruster, Belinda (Florida Gulf Coast University)

Learning to Appreciate a Social Justice & Human Rights Global Perspective: Social Work Students enriching their Academic Experience

This workshop offers an in-depth look at Human Immunodeficiency Virus (HIV+), men having sex with men (MSMs) research project in Africa, and a dialogue with community leaders regarding legislation related to homosexuality. The importance of international travel and its relation to students critical thinking will also be highlighted.

Place	FORTUNA
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Chair	Watkins, Julia M.
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HIGHER EDUCATION FOR PROFESSIONAL PRACTICE
Panel (cont.)

- Watkins, Julia M. (President Emerita, American University in Bulgaria; Executive Director Emerita, Council on Social Work Education) (Ana Sobočan, Rossitsa Simeonova, Sanela Sadić, Sanela Bašić, Erika Bejko, Elona Dhembo, Vjolca Krasniqui, Gordana Berc, Yoon Mi Kim, Marsela Dauti)

The Challenges of Migration in South East Europe: Creating an Evidence Based Policy Agenda

This presentation will consist of a panel of scholars from South East Europe who will discuss the most recent migrant crisis in SEE in terms of lack of data and the misuse of evidence in policy decisions that impact human rights of migrants.

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4.30 p.m. – 6.00 p.m. SESSION 4

Presentations

- Kim, Yoon Mi (Department of Social Work, Kutztown University of Pennsylvania, USA)

**The Challenges of Migration in South East Europe and South Korea:
Creating an Evidence Based Policy Agenda**

The panel will provide brief introduction of migration flows and migration policy in South East Europe and South Korea. Comparable data on migration trends and Employment Permit System of South Korea and South East Europe will be discussed. Challenges and implications for policy and labor market will be outlined in the discussion.

- Šadić, Sanela (University of Sarajevo, Faculty of Political Sciences, Department of Social Work); Bašić, Sanela (University of Sarajevo, Faculty of Political Sciences, Department of Social Work)

Social Rights of Displaced Persons in Post-war Bosnia and Herzegovina

The intention of this paper is to provide an overall analysis of the conditions under which migration took place in Bosnia and Herzegovina, how these migrations have changed human lives and destroyed human dignity in times of crisis, and analyze the situation with refugees and returnees many years later.

- Bejko, Erika (Department of Social Work, Faculty of Social Sciences, University of Tirana); Dauti, Marsela (University of New York in Tirana)

**The Use of Evidence in Policy-making and the Importance Given to
Scientific Evidence in Social Work Branch. The case of Albania**

The teaching curriculum of the Social Works and Policy Department, at the Faculty of Social Sciences in Tirana, Albania, emphasizes the use of scientific evidence, its accurate understanding, and the criteria to be met by the latter in order to classify as scientific evidence. Emphasis is put on evaluation of scientific evidence.

4.30 p.m. - 6.00 p.m.

POSTER PRESENTATIONS IN HALL:

The Hall is provided by hotel Panorama for posters presentations from Sunday evening to Monday evening. Authors listed below are kindly invited to bring their posters in the Hall on Sunday and to be available for the audience on Sunday 4.30 p.m. – 6.00 p.m. or/and Monday 4.30 p.m. - 5.30 p.m. depending on their schedule. If any of the authors can be available only one day, they are welcome to present their posters on Sunday or Monday.

GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD

- Batista Gomes, Vera Lúcia (Federal University of Pará – Brazil); Marques de Souza, Leidiany (Federal University of Pará – Brazil); Ribeiro Castilho, Daniela (Federal University of Pará – Brazil)

The Work of the Social Worker at the National Institute of Social Security – INSS in the Context of Financial Capital

The article analyzes the work of social workers at the INSS-Belém-Pará/Brazil, problematizing the priority of meeting the demand for BPC, in detriment to the Social Security demand, since the social-liberal model of the Brazilian governments in recent decades, imposed by financial capital, prioritizes focal policies for the poorest.

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4.30 p.m. – 6.00 p.m. SESSION 4

- Auferbauer, Martin (University College of Teacher Education Styria/PHSt Institute for Educational Sciences and Educational Research)

How to enhance the field of Youth Information: Focus on actual informations needs of young people and intensified cooperation.

What information needs do young people have? How do these needs differ depending on age, gender, social stratification and migration background? Do existing programs meet the needs of young people? How can the collaboration amongst professionals in the field be improved (e.g. with teachers and youth-workers)?

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE

- Shank, Barbara W. (University of Saint Thomas and St. Catherine University Collaborative), Kuechler, Carol F. (St. Catherine University and University of Saint Thomas Collaborative)

Fostering Meaningful Engagement Online

This poster presentation will illustrate engaging instructions for students that encompass the standard 'netiquette' for online work and the instructional strategies used to reinforce student adherence and collaboration in making asynchronous and synchronous sessions a valuable learning experiences.

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE

- Lee, Hee Yun (University of Minnesota); Lee, Mi Hwa; Jang, Yoo Jeong; Lee, Do Kyung

Breast Cancer Screening Disparity among Korean Immigrant Women in Midwest: Findings from Andersen's Behavioral Model

This study investigates the screening rate of breast cancer in Korean American immigrants and associated factors using Andersen's Behavioral Model of Health Services Use. The findings revealed a lower level of breast cancer screening rate and knowledge of screening guidelines was strongly linked to uptake of screening.

- Majdak, Marijana (University of Zagreb, Faculty of Law, Department of Social Work); Leko, Zrinka

Characteristics of risk sexual behavior of student population in the capital of Croatia

Risk sexual behaviours include sex without protection, frequent changing of partners, consumption of psychoactive substances and unwilling sexual experiences which can lead to unwilling pregnancy, sexually transmitted diseases and sexual victimization. Sexual behaviour is not mainly the result of someones individual characteristics but is determined by many factors.

- Smith, Stacy (University of South Carolina College of Social Work)

Participatory Practices in Cooperative Development and Support Organizations: A New Area for Social Work in the United States

Cooperative development organizations foster the growth of worker cooperatives. Some organizations recruit disadvantaged groups of people aiming to start new cooperatives as a pathway to employment. Through a conceptual model, I identify this interchange as an area for social work practice in individual and community empowerment and poverty alleviation.

SOCIAL JUSTICE AND HUMAN RIGHTS

- Jennings, Porter (University of Georgia); McPherson, Jane (University of Georgia)

The Effects of Recent Immigration Policies: Exposure to ICE Raids and Trauma Symptoms in Latino Children living in the US

This poster introduces a conceptual framework to explore the traumatic effects of U.S. anti-im-

FINAL PROGRAM

9th July 2017

4.30 p.m. – 6.00 p.m. SESSION 4

migration policy on Latino families. Viewers will increase their understanding of how macro social policies affect vulnerable populations at the micro level, in the form of emotional distress related to the interaction of trauma and cultural factors.

- Laklija, Maja (University of Zagreb, Faculty of Law, Department of Social Work); Krčar, Mateja (Centre for Social Welfare, Republic of Croatia)

Being a Roma Foster Parent in Croatia

Aiding Roma children with preserving and building a sense of identity, including the Romani part of their identity, is the task of foster parents. This task can be most naturally carried out in Roma foster families. According to this the aim of this study was to gain insight into experiences of Roma foster parents caring for a Roma child.

- Milić Babić, Marina (University of Zagreb, Faculty of Law, Department of Social Work); Pezerovic, Alma (Save the Children UK & Center for Missing and Exploited Children); Carroll, Valeria (College of Social Science, University of Lincoln)

Challenges Encountered by Parents on Their Refugee journey

This research study revealed the full spectrum of issues and difficulties the refugee parents faced in Bulgaria, as well as the necessity of proactive engagement of the Bulgarian government, as the responsible authority for the establishment of social integration programs and the effective implementation of laws, conventions and international agreements.

- Nguyen, Ngan (Florida Gulf Coast University); Thompson, Theresa Annette (Florida Gulf Coast University)

Disability and Poverty: An Issue of Inclusion

The disabled population comprises 15 percent of the total world population. Despite the prevalence of individuals with disabilities, resources for healthcare, education, and employment are limited. Discrimination further prevents persons with disabilities from accessing resources. Inclusion is necessary to promote social and economic development. International participation is required to bridge the gap of resources for this significant population.

- Novak, Tihana (University of Mostar, Faculty of Philosophy, Bosnia and Herzegovina); Stošić, Jasmina (University of Zagreb, Faculty of Education and Rehabilitation Sciences); Cvitković, Daniela (University of Zagreb, Faculty of Education and Rehabilitation Sciences)

Quality of Support for Children Placed in Institutions – Different Perspectives

In the middle of the ongoing process of deinstitutionalization in Croatia, many children with disabilities are still placed in institutions for long-term care. In this poster presentation results on the quality of support in those institutions will be presented.

- Reinardy, James (School of Social Work, University of Minnesota)

Social Development and the 2030 Sustainable Development Goals: Social Justice from a Capabilities Perspective

The capabilities approach provides social development with a global, not Western, grounding for social development practice, offering practitioners a list of central capabilities that all societies should promote as we seek to address the United Nations' 2030 Sustainable Development Goals.

Dinner (on own)

FINAL PROGRAM

10TH JULY 2017 – MONDAY, PLACE: HOTEL PANORAMA

9.00 a.m. – 9.50 a.m.

Session Chair: Dr. Menon, Goutham, (Loyola University Chicago)

Plenary lecture (KAPTOL I)

- Zaviršek, Darja (University of Ljubljana, Faculty of Social Work)

New Faces of an Old Phenomenon: Xenophobia and Neopatriarchy as a Challenge for Social Work and Social Development

The post-socialist pushback policies against the refugees, and the vocal and violent expressions of xenophobia and racism on part of governments and the people alike, have important implications for social work and social development. The rise of nationalist hatred towards the people on the move goes hand in hand with re-traditionalisation and neo-patriarchy of post-socialist societies.

Book Launch: *Future directions in social development*, edited by James Midgley and Manohar Pawar (David Hollister)

10.00 a.m. – 11.30 a.m.

SESSION 5

Place	KAPTOL I
Chair	de Silva, Renuka Mahari

SOCIAL JUSTICE AND HUMAN RIGHTS

Panel

- de Silva, Renuka Mahari (University of North Dakota, Faculty of Educational Foundations & Research)

What Are the Implications of Amartya Sen's Theoretical Perspectives for Girls' Primary Education in Rural Sri Lanka?

Using Amartya Sen's theoretical perspectives on human inequality, this paper aims to explore current primary educational policies in Sri Lanka that are marginalizing girls in rural settings. This paper attempts to deliver viable solutions for developing beneficial social arrangements for these girls to be educationally and socially empowered.

Place	KAPTOL II
Chair	Majdak, Marijana, Blažeka Kokorić, Slavica

GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD

Presentations

- Channappa, Shashidhar (Department of Social Work, The Oxford College of Arts, Bangalore, Karnataka, India); K.N. Veena; Byra Reddy, V.J.

Issues and Problems of Women Street Vendors – Comparative Study between India and Nepal

This abstract of the study "Issues and Problems of Women Street Vendors" captures the rationale, methodology and findings of the study set in the context of India and Nepal. The full paper details the issues of women street vendors and suggests possible policy changes and social work intervention.

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10.00 a.m. - 11.30 a.m. SESSION 5

- Rentea, Georgiana-Cristina (University of Bucharest); Lazar, Florin (University of Bucharest); Gaba, Daniela (University of Bucharest); Mihai, Anca (University of Bucharest); Munch, Shari (Rutgers-State University of New Jersey)

Sources of Job Satisfaction Among Romanian Social Workers

The paper explores the sources of job satisfaction among Romanian social workers through a qualitative study. The findings demonstrate a variety of sources ranging from direct contact with service users to relationships with co-workers and approaches to different social problems that social workers tackle daily.

- Schenck, Catherina (Department of Social Work University of the Western Cape, Cape Town); Blaauw, Derick (School of Economics, North West University, Potchefstroom Campus, Potchefstroom); Viljoen, Kotie (Department of Economics and Econometrics, University of Johannesburg, Johannesburg)

Managing Waste Pickers on Landfills in South Africa: Considering Policies and Practices towards Socioeconomic Development

The presentation describes different policy and management strategies on nine landfill sites in South Africa and the unintended consequences for the livelihoods of the waste pickers. The results indicate that, although well intentioned, decisions made without consulting the waste pickers may have exclusionary consequences.

- Svistova, Juliana (Kutztown University of Pennsylvania); Ahn, Suran (University at Albany, SUNY); Pyles, Loretta (University at Albany, SUNY)

Securitization, Racial Cleansing, and Disaster Capitalism: Neoliberal Disaster Governance in the US Gulf Coast and Haiti

Through a critical discourse analysis of news media after the hurricane Katrina and the Haiti earthquake disasters, we identify how "neoliberal disaster governance" operates in these contexts. We showcase NDG as a set of discourses, policies, and practices which endeavor to control disaster survivors in order to promote neoliberal capitalism.

Place	KAMELIJA
Chair	Heimgartner, Arno

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE*Presentations*

- Sladović Franz, Branka (Faculty of Law, University of Zagreb); Branica, Vanja (Faculty of Law, University of Zagreb); Urbanc, Kristina (Faculty of Law, University of Zagreb)

Family Mediation in Croatia – Psychosocial Intervention and/or Alternative Dispute Resolution

Family mediation in Croatia is mainly practised within the social welfare system and partially within civil and legal organizations. Written survey with social welfare professionals and interview with family judges showed some similarities in perception but also a different understanding of the purpose and scope of family mediation and their professional roles.

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10.00 a.m. - 11.30 a.m. SESSION 5

- Hogg, Carla (Charles Sturt University, Wagga Wagga); Pawar, Manohar (School of Humanities and Social Sciences, Charles Sturt University, Wagga Wagga)

Families and Social Development: Unpacking the Step-mother Identity Paradox from Multidisciplinary Perspectives

As families are the foundational dimension of social development, the sound functioning of families is necessary in our society. Towards that end, this paper looks at the growing phenomenon of blended and step-families, step-mother identity issues in such families and the need to develop effective services to address the issues from multi-disciplinary and multi-sectoral perspectives.

- Lee, Hee Yun (University of Minnesota); Zhou, Anne; Lee, Richard

Parents' Health Literacy and its Link to Children's Health Outcome: Does Health Literacy Play a Key Role?

This study aims to investigate the link between parental health literacy and children's health outcomes. Findings revealed that parental health literacy was a significant correlate of child health outcomes only for children of Latino US-born, Latino immigrant, and Asian immigrant parents.

- Lee, Megan (University of Georgia, School of Social Work); Littleton, Tenesha (University of Georgia, School of Social Work)

Shifting Paradigms: Approaches to Ensure Well-Being Among Children in the United States

Poverty interferes with healthy child development, and efforts ensuring child well-being in the U.S. remain grossly ineffective. A paradigm shift to improve outcomes is essential. Social development provides a foundation for such a shift. A review of social investment strategies and need for expansion in the U.S. will be offered.

Place	SLJEME
Chair	Buljevac, Marko

SOCIAL JUSTICE AND HUMAN RIGHTS

Presentations

- Buljevac, Marko (University of Zagreb, Faculty of Law, Department of Social Work); Leutar, Zdravka (University of Zagreb, Faculty of Law, Department of Social Work); Milić Babić, Marina (University of Zagreb, Faculty of Law, Department of Social Work)

What do We Know about Human Rights of Adults with Disabilities in Foster Care? Perspectives of Persons with Disabilities and Professionals

The aim of this presentation is to present the results from the qualitative study on different forms of violation and protection of human rights of foster care users with disabilities. The participants were people with intellectual or psychiatric disabilities, and professionals working in the social care system.

- Lightfoot, Elizabeth (School of Social Work, University of Minnesota)

Parents with Disabilities and their Children in the Child Protection System: A Human Rights Issue

There is growing attention to the high rates of involvement of parents with disabilities in the child protection system. This presentation will describe a study examining how children fare in the child protection system when they are removed from their home because of their parent's disability.

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10.00 a.m. - 11.30 a.m. SESSION 5

- Majstorović, Irena (Department of Family Law, Faculty of Law of the University of Zagreb); Šimović, Ivan (Department of family law, Faculty of law of the University of Zagreb)

Guardianship for Adults with Disabilities in Croatia: Emperor's New Clothes?

The aim of the contribution is to rethink the possible effects of the new Croatian Family Act, which entered into force in 2015, with regard to the deprivation of legal capacity and the related judicial procedure, during which a special guardian is appointed to the person in relation to whom the procedure is brought before the court.

- Palattiyil, George (University of Edinburgh, School of Social and Political Science)

Experiences of HIV Positive Women Accessing ARV Treatment in Indian Slums in Mumbai and Delhi (India)

Despite India's notable progress in halting the AIDS epidemic, HIV continues to be a major public health concern with far-reaching social and familial implications. This is particularly true for women from lower socio-economic background. This study examines the experiences of women in urban slums regarding their access to care and treatment.

Place **FORTUNA**Chair **Delale, Eva Andela****SOCIAL JUSTICE AND HUMAN RIGHTS***Presentations*

- Bôsko Hora Góis, João (Universidade Federal Fluminense); Duarte, Francisco (Universidade Federal Fluminense); Pinheiro, João Luis (Universidade Federal Fluminense); Kamila Teixeira (Universidade Federal Fluminense)

The Role of Multinational Corporations in the Improvement of Gays, Lesbians, and Transgender People's Working Conditions in Brazil

In this paper, we examine how the so-called "Corporate LGBT Forum" – a group predominantly composed of several multinational corporations – has been developing efforts to improve the working conditions of gays, lesbians and transgender people in Brazil.

- Hermoso, Jocelyn Clare R. (San Francisco State University); Delale, Eva Andela (University of Zagreb, Centre for Croatian Studies, Department of Psychology)

A Policy Evaluation of Croatia's National Action Plan for UNSCR 1325

This paper presents an evaluation of Croatia's National Action Plan for UNSCR 1325 with a policy framework that uses gender equality as a criterion for ascertaining policy gains, civil society gains (strengthening of peace constituencies), and democracy gains (broadening of democratic space).

- Molina, Olga (University of Central Florida)

Factors affecting Community Resilience following Terrorist Attacks

The year 2015-2016 saw over 17 terrorist attacks globally upon citizens in non-war zones. One of these attacks occurred in Orlando, Florida victimizing young, Latino, lesbian, gay, bisexual and transgender (LGBT) individuals. This paper provides an analysis of factors contributing to community strength and resilience in these types of tragedies.

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10.00 a.m. - 11.30 a.m. SESSION 5

- VeLure Roholt, Ross (University of Minnesota); Baizerman, Michael (University of Minnesota)

Youth Work and Social Development Theory and Practice: They should Get to Know each other Better.

The demographics of “developing” countries world-wide exhibit relatively high youth populations. Youth and young workers are necessary partners in social development. An overview of structure, ethos, practices, and practitioners will make clear why closer relations between these and social development theory and practice can be beneficial for young people and their communities.

11.30 a.m. – 12.00 p.m.

Coffee break

12.00p.m. – 1.30 p.m.

SESSION 6

Place | KAPTOL I

Chair | Barros Bellini, Maria Isabel

SOCIAL JUSTICE AND HUMAN RIGHTS

Panel

- Barros Bellini, Maria Isabel (Pontificia Universidade Catolica do Rio grande do Sul/Brasil)

Brazil and the Challenge of Leaving the Cave and Assuming Citizenship

The article establishes an analogy between Plato's myth of the Cave, in which man remains in darkness even if light is within reach, and Brazilian social policies created with the objective of guaranteeing access to social rights. Although these social rights are included in the legal framework, they remain disregarded.

Place | KAPTOL II

Chair | Berc, Gordana

GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD

Presentations

- Davis, Daniel (Federal Reserve Bank of St. Louis)

The Role of a Central Bank in Promoting Community and Economic Development

This presentation will describe the role of a central bank (a regional Federal Reserve Bank in the U.S.) in promoting stronger economic outcomes for lower-income communities, how it has identified challenges these communities face, and examples of how it has fostered collaboration across rural and urban geographies.

- Kirkland, Jack (Washington University, St Louis MO)

The Transformation of Urban Black America into the World of Free Enterprise

Social welfare services cannot hope to lift the masses of impoverished people, or those generations to follow, out of economic misery. This approach will enable individuals, families and communities to become producers of goods and commodities to sustain themselves and uplift the environment in which they live.

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12.00p.m. – 1.30 p.m. SESSION 6

- Leung, Terry T.F. (Department of Social Work, The Chinese University of Hong Kong Shatin)
Experiential Knowledge in the Provision of Social Services – towards User Involvement in Service Planning and Governance

The presentation will report findings of a study conducted in Hong Kong on how the welfare service providers assess truth and validity of users' experiences, and the critical factors enabling transformation of the latter's particularistic experiences into a legitimate body of knowledge for service planning.

- Tan, Ngoh Tiong (Singapore University of Social Sciences)
Social Leadership for the Future of Social Transformation and Social Development

Leadership in social policy, research and social development involves more than creating a vision – it requires innovative strategies for solving problems of different societies. Empowerment of people and communities enables them to be more resilient. In times of drastic change, there are opportunities for envisioning a more just and equal world.

Place	KAMELIJA
Chair	Grebenc, Vera

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE*Presentations*

- Dhembo, Elona (University of Tirana); Akesson, Bree (Wilfrid Laurier University)
The Social Service Workforce in Albania: Strengths and Challenges in regards to Child Protection

Based on qualitative research with a sample of 62 social service practitioners, educators, and managers, this research provides insight into the complex realities facing Albania's social service workforce in regard to their practices, skills, knowledge, and interests in child protection with both local and global implications.

- Grebenc, Vera (University of Ljubljana, Faculty of Social Work)
Development of Harm Reduction and Risk Prevention Program for Youth in the Community

The paper presents the experiences of the Faculty of Social Work with the development and implementation of a new program for youth in Ljubljana. The aim of the program is to reduce risk among teens and to engage young people as actors of meaningful responses to challenging situations.

- Grytbakk, Anne; Skauge, Berit; Sundby, Roar (Department of Social Work, Norwegian University of Science and Technology NTNU)
Children Changing the Child Welfare Services and the Education of Child Welfare Workers

This paper is investigating the impact of increased and improved cooperation and communication with children in child welfare services in Norway. Conditions for changes in the value system and work methods in the services, among the social workers and in the education of child welfare workers, are emphasized.

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12.00p.m. – 1.30 p.m. SESSION 6

- Hyrve, Geir (Norwegian University of Science and Technology, Department of Social Work); Vogt Isaksen, Joachim (Norwegian University of Science and Technology, Department of Social Work);

How does User Participation Influence Child Welfare Education in Norway?

This paper discusses the role of user involvement in child welfare education in Norway. The main focus is on how the perspectives of children and youth, with experiences from child protection services, can be implemented in the educational system.

Place	SLJEME
Chair	Erent-Sunko, Zrinka

SOCIAL JUSTICE AND HUMAN RIGHTS*Presentations*

- Bôsko Hora Góis, João (Universidade Federal Fluminense)

The Impact of Religious Values in the Implementation of Sexual and Reproductive Rights and Gender Equality Public Policies in Brazil

Evangelical congressmen and congresswomen and their values have gained increasing influence in spaces where public policies that aim to protect sexual minorities and to reduce gender inequality are formulated. This issue needs to be addressed to prevent the dismantling of the Brazilian secular state and to protect social minorities' rights.

- Dauti, Marsela (Department of Social Work and Social Policy, Faculty of Social Sciences, University of Tirana, Albania)

Sustaining Political Patronage through Gender Quotas

Many countries have introduced gender quotas to promote gender equality in politics. Yet, the impact of gender quotas remains controversial. This study examines the characteristics of women elected by gender quotas in Albania. Findings show that gender quotas are used to sustain rather than challenge political patronage.

- Erent-Sunko, Zrinka (Faculty of Law, University of Zagreb); Pilipović, Ozren (Faculty of Law, University of Zagreb); Ahtik, Meta (Faculty of Law, University of Ljubljana and National Bank of Slovenia)

Equal Pay for Equal Work: Wage Differences between Genders in Historical Perspective

Notwithstanding EU legislation, women in Europe still face wage discrimination. Historical development of the old EU member states and new, former socialist, member states, that are object of our study, has been influenced by different political and socio-economic factors. As historical legacy these factors also had the potential to influence the modern legal system.

- Pretorius, Edmarié (University of the Witwatersrand, Department of Social Work)

Youth Unemployment in South Africa, a growing Concern: How does it Influence and Shape Sustainable Development?

The prevalence, causes and consequences of youth unemployment, and possible strategies to address some of the challenges experienced in relation to youth unemployment and its effect on sustainable development in conjunction with findings from a 2015 research study supervised by the presenter on the experiences of unemployed youth in Klipspruit Soweto will be explored.

FINAL PROGRAM10th July 2017

12.00p.m. – 1.30 p.m. SESSION 6

Place	FORTUNA
Chair	Družić Ljubotina, Olja

SOCIAL JUSTICE AND HUMAN RIGHTS*Presentations*

- Čulo Margaletić, Anica (Faculty of Law of the University of Zagreb)

Child-friendly Social Services – Focus on the Child's Rights

The aim of this paper is to elaborate the child's rights in the context of requirements for child-friendly social services, as well as the justice system as a whole. Therefore, relevant international legal documents will be presented and analysed especially focusing on the Council of Europe regulations.

- Beck, Kathrin (University of Eastern Finland, Faculty of Social Sciences and Business Studies)

The Left behind: Youth at Risk of Social Exclusion

Social work is oriented toward the principles of human rights, human dignity and social justice. School social workers include ethical considerations in their decisions and work in an anti-oppressive manner so as not to exploit their power while trying to support youth at risk of social exclusion.

- Družić Ljubotina, Olja (University of Zagreb, Faculty of Law, Department of Social Work); Kletečki Radović, Marijana (University of Zagreb, Faculty of Law, Department of Social Work); Ajduković, Marina (University of Zagreb, Faculty of Law, Department of Social Work)

The Effect of Poverty on the Well-being and Quality of Life of Youth:**Qualitative Perspective**

It is well known that growing up in poverty brings numerous unfavorable consequences (poorer health care, problems in education, stigma etc.). The rate of child poverty in Croatia has been increasing in recent years. The results gained from the youth living in conditions of poverty will be primarily presented.

- Cvitković, Daniela (University of Zagreb, Faculty of Education and Rehabilitation Sciences); Wagner Jakab, Ana (University of Zagreb, Faculty of Education and Rehabilitation Sciences); Lisak, Natalija (University of Zagreb, Faculty of Education and Rehabilitation Sciences)

Circumstances and Conditions of Accommodation for Children with Disabilities Placed in Institutions

Regardless of the fact that the process of deinstitutionalization is ongoing in Croatia, many children with disabilities are still placed in institutions for the purpose of long-term care. The main aim of this research was to analyse circumstances of placement and conditions in institutions. Data were collected through documentation analysis and questionnaires.

1.30 p.m. – 2.30 p.m.

Lunch

FINAL PROGRAM10th July 2017

2.30 p.m. – 4.00 p.m.

SESSION 7**Place** KAPTOL I**Chair** Orlić, Olga, Obad, Orlanda, Opačić Ana**ENVIRONMENT IN ECONOMIC AND SOCIAL CONTEXT***Panel*

- Orlić, Olga (Institute for Anthropological Research, Zagreb); Obad, Orlanda (Institute for Ethnology and Folklore Research); Opačić, Ana (Faculty of Law in Zagreb, Department of Social Work)

Europeanization of Rural Development: Challenges and Practice

The processes of Europeanization permeate various aspects of everyday life, including those connected with the rural development agenda. This panel invites papers that scrutinize the impacts of these processes on diverse actors in rural development.

Presentations

- Opačić, Ana (University of Zagreb, Faculty of Law, Department of Social Work); Berc, Gordana (University of Zagreb, Faculty of Law, Department of Social Work); Kokorić, Slavica Blažeka (University of Zagreb, Faculty of Law, Department of social work)

Local Family Social Services in Croatia between European Union's Standards and Rural Realities

Efficient and developed local social services have become one of key priorities in Croatian social policy and social care system. Research results indicate that family social services in rural areas are not balanced enough and do not cover various families' needs according to the particular European Union's standards.

- Obad, Orlanda (Institute for Ethnology and Folklore Research)

Local Action Groups and Social Inequality: LEADER Program as a New Actor in Croatian Rural Areas

The presentation is based on a series of semi-structured interviews performed with LAG managers in Croatia. Two types of LAGs are identified: those which are socially inclusive and those which are elitist in the sense that they predominantly work with the elites in rural areas

- Orlić, Olga (Institute for Anthropological Research, Zagreb)

Europeanization vs. Re-localization: Different Approaches to Issues of Rural Development in Croatia

In this paper, the author compares two different, top-down and bottom-up, approaches to a rural development. The first refers to the implementation of the ongoing project "Agribusiness" in rural Dubrovnik surroundings. The other refers to the rather new grassroots movement in the Croatian community-supported agriculture, in the region of Istria.

Place KAPTOL II**Chair** Palattiyil George, Lightfoot, Elizabeth**SOCIAL JUSTICE AND HUMAN RIGHTS**2.00 p.m. – 3.15 p.m. *Workshop 1*

- Palattiyil, George (University of Edinburgh, School of Social and Political Science); Sidhva, Dina (School of Media, Culture and Society, University of the West of Scotland)

Challenges and Opportunities: Researching Forced Migrants with HIV in Scotland

FINAL PROGRAM10th July 2017

2.30 p.m. – 4.00 p.m. SESSION 7

Researching sensitive topics such as HIV raises a number of ethical dilemmas. Drawing on insights from two projects, this workshop will explore the intricacies and challenges of researching sensitive topics and how participatory approaches to "tell their stories" led to their empowerment to speak at seminars, workshops and policy discussion.

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE3.15 p.m. – 4.00 p.m. *Workshop 2*

- **Lightfoot, Elizabeth** (School of Social Work, University of Minnesota)

Studying for a PhD in Social Work and Social Welfare in North America with an Emphasis on Social Development

The purpose of this workshop is to provide attendees with an overview of doctoral education in social work and social welfare in North America, and it is geared to potential students who are interested in pursuing their PhD in North America with an emphasis on social development.

Place	KAMELIJA
Chair	Vejmelka, Lucija

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE*Presentations*

- **Delale, Eva Andela** ([Centre for Croatian Studies, Department of Psychology, University of Zagreb](#)); **Koscec Bjelajac, Adrijana** ([Centre for Croatian Studies, Department of Psychology, University of Zagreb](#))

Reaping Benefits of Early Professional Development during the War and post-war Times

The paper presents how helping professionals at early stages of their careers acquired and developed skills and competences through engagement in work related to war and post-war circumstances in Croatia and how that influenced their later professional choices, as well as their present professional and personal lives.

- **Luca-Sugawara, Carmen** ([Indiana University - School of Social Work](#)); **Carlson, Joan** ([Indiana University - School of Social Work](#)); **Makki Alamdari, Sara** ([Indiana University - School of Social Work](#)); **Vuković-Čović, Sanja** ([Proni Center for Social Education](#))

International Service-Learning in Post-War Croatia: Capacity Building for Social Work Profession

In response to the increased numbers of armed conflicts, the compounded loss of life, and community displacement, social work higher education faces a compelling challenge: that of preparing practitioners to work with communities affected by conflicts. This study examines learning outcomes of a five-year study abroad experience in post-war Croatia.

- **Hollister, C. David** ([University of Minnesota School of Social Work](#))

Teaching about Resettlement in a Time of Uncertainty Regarding Refugee and Immigrant Policy

The increase in forced migration worldwide requires additional curricular attention from schools of social work on work with refugees and immigrants at three levels: direct practice, community development and policy advocacy. A graduate-level social work course that attempts to address these needs in the midst of policy uncertainties is presented.

FINAL PROGRAM10th July 2017

2.30 p.m. – 4.00 p.m. SESSION 7

- Vejmelka, Lucija (University of Zagreb, Faculty of Law, Department of Social Work)

How can Modern Technologies Bridge the Gap and Bring the world to our Classrooms?

Modern technology brings different benefits and it is almost impossible to avoid virtual environments in our everyday life. Modern technologies are rapidly evolving, and the challenge for teachers is to keep up with current trends. We should use benefits of online environments in the classroom to ensure effective and contemporary teaching techniques.

Place SLJEME**Chair** Milić Babić, Marina**SOCIAL JUSTICE AND HUMAN RIGHTS***Presentations*

- Fink, Alexander (University of Minnesota); VeLure Roholt, Ross (University of Minnesota)

Involving Young People in Social Development: Comparing Youth Entrepreneurship and Youth Philanthropy

Young people are often excluded from social and economic development, regardless of calls in the United Nations Declaration on the Rights of the Child for their involvement in all aspects of social and political life that affect them. This paper draws on data from two large social development efforts involving young people, comparing strategies of entrepreneurship and philanthropy.

- Brito, Marisol (Metropolitan State University); Fink, Alexander (University of Minnesota); VeLure Roholt, Ross (University of Minnesota)

Making Rights Real: Digital Silencing and Freedom of Expression

Debates about the role of digital media in youth development further socio-political efforts to silence young people's rights to participate in civil society. Using data gathered from sites across the world, we highlight strategies young people and caregiver adults can use to make youth rights real in the digital age.

- Geyer, Stephan (Department of Social Work and Criminology, University of Pretoria, South Africa); Hall, Herna (Department of Social Work and Criminology, University of Pretoria, South Africa); le Roux, Liana (Department of Social Work and Criminology, University of Pretoria, South Africa)

Internet Use among University Students in the Developing World: a Reason for Concern?

The nature, extent and impact of internet use among 499 university students in a developing country were explored via a survey. Data was collected through a group-administered questionnaire. Evidence of social risk as well as implications for developmental social work, embedded within a human rights perspective, are highlighted.

- Šabić, Amra (University of Ljubljana, Faculty of Social Work)

Inequalities among Slovenian Youth as Result of Contemporary Neoliberalism: Choices or Obligations of Risk Taking

The paper presents the results of qualitative research among Slovenian youth regarding the riskiness of their lifestyles. The results show their experiences with inequalities, which affects their everyday decision-making, and the hidden influence of social structures that dictate their life opportunities.

FINAL PROGRAM10th July 2017

2.30 p.m. – 4.00 p.m. SESSION 7

Place FORTUNA**Chair** Lačan, Dunja**GOVERNANCE AND LEADERSHIP FOR SOCIAL DEVELOPMENT AND SOCIAL GOOD***Presentations*

- Wanasinghe – Pasqual, Maneesha; Jayasundara, Dheeshana (University of North Dakota); De Livera, Marini

Voicing The Voiceless: an Analysis of the Role Played by Female Agency in the Anti-Domestic Violence Movement in Sri Lanka

This paper presents the role played by the female agency, in the form of female leaders, activists, and other female stakeholders in the anti-domestic violence movement in Sri Lanka in their own words. The implications for policy practice are discussed. Initial recommendations based on the study are also presented.

- Štimac, Ana; Jurić, Nikolina (Zagreb Archdiocesan Caritas Family Counselling Centre- CZN)

Zagreb Archdiocesan Caritas Family Counselling Centre – Work and Activities: Counseling with Involuntary Clients

The Family Counseling Centre provides counseling since 2010. In a five-year period we had 2110 clients and 7203 treatments were provided. We analyzed work with involuntary clients and found that they make up 36% of total clients and 57% of them continue their counseling process. All services are highly accessible and free.

- Lačan, Dunja (Udruga Životna linija)

Media Coverage of Mental Health Issues in Croatia

Given the fact that about 200 000 people in Croatia suffer from depression, and that there are around 648 suicides per year, it is interesting to explore how the three of the most widely read internet news portals in Croatia, daily having millions of views, report on the mentioned subjects.

- Mubarak, A.Rahamathulla (Department of social work, Flinders University, Adelaide, South Australia).

Digital divide and its implications for social development in India – a case study

Digital divide is a global problem due to misperception of policymakers that everyone has access to internet and can use digital platforms. Population groups with no access to the internet are left behind and suffer in silence. This paper critically analyses the challenges India is facing due to digital divide.

4.00 p.m. – 4.30 p.m.

Coffee break

FINAL PROGRAM10th July 2017

4.30 p.m. – 5.30 p.m.

SESSION 8

Place	KAPTOL I
Chair	Hollister, C. David

ENVIRONMENT IN ECONOMIC AND SOCIAL CONTEXT*Presentations*

- Kim, Yoon Mi (Department of Social Work, Kutztown University of Pennsylvania, USA); Kanno, Hanae (Department of Social Work, Valdosta State University)

Resilience and Vulnerability of Clinical Social Workers after Natural Disasters

The deadliest earthquake in 2011 hit Japan's Tohoku region and caused a tsunami and nuclear meltdown. The present paper will provide implications for social work practice in terms of post-disaster resiliency to help clinical social workers who assisted victims and survivors of the disasters.

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE

- Gamlath, Sarath (Department of Sociology, University of Peradeniya, Kandy, Sri Lanka)

Modern Social Work Intervention and Traditional Community-based Systems of Sharing and Caring: a Harmonious Arrangement for an Indigenous Service Delivery

This paper discusses a proposed professional social work education program using the social development perspective in Sri Lanka. It incorporates values and skill sets in the curriculum that aim to promote and apply the country's traditional community-based intervention strategies for support, which are claimed to be deteriorating, alongside professional social work intervention methods.

- White, Ruth C. (Suzanne Dworak-Peck School of Social Work, University of Southern California)

Multidisciplinary, Inter-Professional and Cross-Cultural Service Learning: A case study in Community/University Partnership

This presentation discusses pedagogical strategies that maximize learning outcomes, builds productive relationships and produces sustainable outcomes, in a multidisciplinary, inter-professional, service-learning course within the context of a project-based, cross-cultural, community/university partnership between an American university and a community in Belize. The presenter co-designed and co-led the course for 5 years.

Place	KAPTOL II
Chair	Mis, Lucjan

ENVIRONMENT IN ECONOMIC AND SOCIAL CONTEXT*Presentations*

- Alpheus Masoga, Mogomme (School of Human and Social Sciences, University of Venda); Shokane, Allucia Lulu (Department of Social Work, University of Venda)

Towards An Indigenous Knowledge Strategy in Coping with Climate Change: A Narrative Approach

The effects of climate change affect local communities and the environment invariably. Currently South Africa is experiencing the effects of climate change. Impacts of climate change require various responses from all disciplines, stakeholders and community members. Indigenous Knowledge Systems could provide adaptation capacities to communities affected by climate change.

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4.30 p.m. – 5.30 p.m. SESSION 8

- Shokane, Allucia Lulu (Department of Social Work, University of Venda); Nel, Hanna (Department of Social Work, University of Johannesburg)

Asset Based Community Development Responses to Natural Disasters: “Communities doing it for themselves”

Participatory action research (PAR) methodologies were utilised to address natural disasters faced by rural communities. A participatory asset-oriented practice model was developed in collaboration with local community members of the community and other relevant stakeholders. The research process, methodologies and outcomes will be presented in the conference.

- Savić, Vanja (Faculty of Political Sciences, University of Belgrade)

Differential Europeanization of Environmental *acquis communautaire* in Serbia

The paper examines transposition and implementation of EU environmental *acquis* characterized by high (chemicals, horizontal legislation), middle (air quality, industrial pollution) and low (waste and water management) level of approximation. The parts of environmental *acquis* affecting private operators, rather than politically-controlled public sector, are Europeanized more smoothly, despite the costs.

Place	KAMELIJA
Chair	Gorše, Katarina

SOCIAL JUSTICE AND HUMAN RIGHTS

Presentations

- Gorše, Katarina (University of Zagreb, Faculty of Law, Department of Social Work); Ajduković, Marina (University of Zagreb, Faculty of Law, Department of Social Work); Sušac, Nika (University of Zagreb, Faculty of Law, Department of Social Work)

Relationship between Socioeconomic Status of the Family and Adolescent Risk Behaviors

The aim of this presentation is to present the results of correlations between objective and subjective indicators of family socioeconomic status and adolescents' risk and delinquent behavior. The sample consisted of 1 099 pupils who attend the 1st grade of secondary school in 6 Croatian counties.

- Abalo, Jose (Charles Sturt University, Wagga Wagga, NSW, Australia); Pawar, Manohar (School of Humanities and Social Sciences, Charles Sturt University, Wagga Wagga, NSW, Australia)

Engaging with Youth in Transition: Challenges, Risks and Opportunities for Social Work Practice with a Human Rights Approach

This paper discusses youth transition issues experienced by early school leavers and approaches followed by a range of workers, particularly social workers, to facilitate youth transition and enhance their overall wellbeing. The study suggests implications for both policy and practice.

- Mangai, Ndungi wa (Charles Sturt University, Australia); Pawar, Manohar (School of Humanities and Social Sciences, Charles Sturt University, Wagga Wagga, NSW, Australia); Priestly, Jacqueline (Charles Sturt University, Australia)

Responding to Food Security/Insecurity in Regional and Rural Australia

Food insecurity in developed countries is often hidden as it affects pockets of vulnerable groups. Concerted efforts are needed to identify the groups and address the issue by following a human rights perspective.

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4.30 p.m. – 5.30 p.m. SESSION 8

Place SLJEME**Chair** Luca Sugawara, Carmen**HIGHER EDUCATION FOR PROFESSIONAL PRACTICE***Presentations*

- Wysor Nguema, Susan R. (West Chester University of Pennsylvania); Houser, Linda (Widener University)

Transitional Justice in the US and Abroad: A Collaborative Travel Study

This presentation will provide an overview of transitional justice from a social work education perspective. It will provide details on a collaborative travel study to Kenya, where students applied what they had learned in the US to interactions with Kenyans directly affected by the Kenyan Truth and Reconciliation Commission.

- Curran, Erin (Computer and Information Sciences Department, University of St. Thomas); Martinovic-Weigelt, Dalma (Biology Department and Environmental Science Program, University of St. Thomas)

Interdisciplinary Study Abroad: Facilitating Understanding of Health Environments and Outcomes

This presentation will detail the facilitation of an interdisciplinary undergraduate study abroad on the example of a course designed to promote a deep understanding of, and appreciation for, environmental, sociological, cultural and historical factors that impact the environment and water quality, water accessibility, and human health.

- Johnston-Goodstar, Katie (University of Minnesota School of Social Work); Lozenski, Brian D. (Macalester College)

Dismantling Colonial Complicity in Higher Education: Examining the Intellectual Preparation of Social Workers and Teachers

This session examines how the professional fields of social work and teacher education are engaged in colonial complicity--promoting practice that implicitly accepts colonial logics and the supremacy of Western culture in social development. Presenters will excavate this history and collectively re-imagine the education of practitioners who can decolonize social development.

Place FORTUNA**Chair** Opačić, Ana**SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE***Presentations*

- Opačić, Ana (Faculty of Law in Zagreb, Department of Social Work)

Social and Economic Issues of the most Vulnerable Communities in Croatia: a Challenge for Social Work

This paper will present an issue of underdeveloped communities in Croatia in light of regional inequalities. Underdeveloped communities are marked by higher unemployment, higher dependence on social transfers, lower health assessments and more structural obstacles in education. Based on these phenomenological insights, possibilities for social work practice will be discussed.

- Tibrewal, Shradha (CSU Stanislaus, One University Circle, Turlock); Manteau-Rao, Marguerite (Presence Care Project); Wong, Lori (Insight Meditation Central Valley, Modesto); Sniffen, Kathy (Center for Living Forward)

A quasi-experimental study on the effects of Mindfulness-based Dementia Care on caregiver well-being

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10th July 2017

4.30 p.m. – 5.30 p.m. SESSION 8

This presentation will share the findings of a quasi-experimental study on a Mindfulness-based Dementia Care program for caregivers. We found significant differences between the intervention and comparison groups; mindfulness, compassion, and QOL scores increased and stress scores decreased. We will offer recommendations for such trainings and their rigorous evaluations to help caregivers effectively navigate the stress of caregiving.

NATIONAL AND INTERNATIONAL COLABORATION FOR SOCIAL AND ECONOMIC DEVELOPMENT – MULTIDISCIPLINARY PERSPECTIVE

Presentations

- Svistova, Juliana (Kutztown University of Pennsylvania); Andre, Josue (Heart-to-Heart International, Haiti)

The Meaning and Possibilities of Participation in Research in Haiti: A Case of Counter-hegemonic Resistance

Scholars have studied participation of local citizens in development projects and in participatory action research settings. I will discuss the experience of working with Haitian community leaders who transformed research training into an empowering setting by demonstrating their local expertise, thinking reflexively, and sharing power with one another.

Place	GRIČ
Chair	Garcia Biggs, Mary Jo

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE

4.30 p.m. – 5. 15 p.m. *Round table*

- Garcia Biggs, Mary Jo (Texas State University, Department of Occupational, Workforce, and Leadership Studies (OWLS)), Lopez, Omar; Knox, Karen

OWLS: A Pathway to College Completion – ROUND TABLE

The Department of Occupational, Workforce, and Leadership Studies (OWLS), prepares non-traditional students for careers through high-quality academic, professional, and technical programs. The Bachelor of Applied Arts and Sciences is for mature adults who need individualized academic programs that award credit for nontraditional forms of learning.

4.30 p.m. - 5.30 p.m.

Poster presentations in hall

The Hall is provided by the hotel Panorama for posters presentations from Sunday evening to and Monday evening. Authors listed in the Session 4 are kindly invited to bring their posters in the Hall on Sunday evening and to be available for the audience on Sunday 4.30 p.m. – 6.00 p.m. or/and Monday 4.30 p.m. – 5.30 p.m. depending on their schedule. If any of the authors can be available only one day they are welcome to present their posters on Sunday or Monday.

7.30 p.m.

President's dinner

Restaurant Lido (Jarun Lake)

Transportation is provided from hotel Panorama to the restaurant and back. Departure from hotel will be announced.

FINAL PROGRAM

11TH JULY 2017 - TUESDAY, PLACE: HOTEL PANORAMA

8.30 a.m. – 9.30 a.m. Biennial Scholarship breakfast (Restaurant Panorama)

9.45 a.m. - 11.15 a.m. SESSION 9

Place KAPTOL I

Chair Nienow, Mary, Mapp, Susan

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE

9.45 a.m. – 10.30 a.m. *Workshop 1*

- Nienow, Mary (University of Minnesota); Zettervall, Sara K.

Seeking Refuge in the Library: a Collaborative Model of Social Work and Librarianship

Collaboration between libraries and social workers is exploding as a trend in the United States and Canada. This workshop, led by a librarian and social worker, will help participants embrace this new frontier and learn how their skills, knowledge, and values can inform service provision to vulnerable populations.

10.30 a.m. – 11.15 a.m. *Workshop 2*

- Mapp, Susan (Elizabethtown College); Gatenio Gabel, Shirley (Fordham University, Graduate School of Social Service)

Utilizing the Sustainable Development Goals to Support Social Development

The UN Sustainable Development Goals established 17 global priorities, including ending poverty and assuring environmental sustainability, and are clearly relevant for social development. To be successful, we argue that implementation of SDGs must address the role of social structures in equalizing access to social and environmental resources to be successful.

Place KAPTOL II

Chair Radoš, Ana Isaura

SOCIAL JUSTICE AND HUMAN RIGHTS

Presentations

- Kim, Yoon Mi (Department of Social Work, Kutztown University of Pennsylvania, USA); Hong, Sae Young (HanZhong University, South Korea); Park, Si Jong (SungKyunKwan University, South Korea)

Labor Rights and Quality of Life for Migrant Workers in South Korea

Foreign-born migrant workers in South Korea have endured discrimination, and harsh and exploitative working conditions with a lower salary than native Koreans for equal work. The empirical findings of the present study suggest that perceived discrimination has a negative effect on life satisfaction in migrant workers in South Korea.

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9.45 a.m. - 11.15 a.m. SESSION 9

- Radoš, Ana Isaura (Department of Social Work, Faculty of Law, University of Zagreb)
Working with Refugee Children in Bulgarian Refugee Camp- Voenna Rampa- form the Perspective of Volunteers

The presentation will report on the experience of working with the most vulnerable group among the refugees- children. It is the volunteers' task, in this specific context, to be aware of challenges that refugees are confronted with, and to be focused on the main task- to provide child-friendly, educational and therapeutic environment for the children.

- Pezerovic, Alma (Save the Children UK & Center for Missing and Exploited Children); Milić Babić, Marina (University of Zagreb, Faculty of Law, Department of Social Work); Carroll, Valeria (College of Social Science, University of Lincoln)

Received Formal Support in the Eyes of the Refugees: Experiences of Refugee Parents in Exile

This research study has shown many challenges and issues regarding formal support faced by refugee parents in Bulgaria. These findings suggest the need for continuous professional support and implementation of psychosocial interventions and emphasise the need for Bulgarian authority to act responsibly in accordance with international and national law.

- Wilder, Ann (Stephen F. Austin State University); Jani, Nairuti (Florida Gulf Coast University)
Violence against Women and Trafficking of Widows in Contemporary India

This paper explores human rights issues of Indian widows and the problems impacting this population. Through presentation of recent observational data, and examination of trends in secondary data from the National Family Health Survey, sex trafficking of widows and the changing roles of women in traditional Indian families are examined.

Place	KAMELIJA
Chair	Gross, Kelly

NATIONAL AND INTERNATIONAL COLABORATION FOR SOCIAL AND ECONOMIC DEVELOPMENT – MULTIDISCIPLINARY PERSPECTIVE

Presentations

- Fisher, Colleen M. (University of Minnesota-Twin Cities)
Evaluation of a Social Development Intervention for HIV-positive Single Mothers Living in Extreme Poverty

This presentation shares evaluation findings from a community-driven social development intervention for HIV-positive Kenyan women living in extreme poverty. Preliminary results suggest this is a promising approach for addressing the “triple threat”-HIV/AIDS, gender inequity, and poverty - driving the HIV epidemic. Application and scale-up in Sub-Saharan Africa will be discussed.

- Fisher, Colleen M. (University of Minnesota-Twin Cities); Renner, Lynette M. (University of Minnesota-Twin Cities)

Community Perspectives on Overcoming Poverty in Rural Kenya

The impact of extreme poverty in Sub-Saharan Africa is especially pronounced in rural areas where households struggle to meet basic needs of food and safe water, sanitation, health care, and education. This community-based participatory research project identified community strengths, challenges, and citizens' recommendations for addressing poverty in rural Kenya.

FINAL PROGRAM11th July 2017

9.45 a.m. - 11.15 a.m. SESSION 9

- Gross, Kelly (Albany Center for Human Service Research)

Toward an Integrative Design of Economic and Social Development-Lessons Learned from Economic Development Involving Social Entrepreneurship

This presentation makes the case for the use of social entrepreneurship to advance a more integrated development framework--as a way to mitigate displacement caused during economic and social development. Social entrepreneurship may offer one strategy to advance a more holistic development process. A social entrepreneurship example will be presented.

- Vieira, Ana Cristina (UFPE, Brazil); Rocha, Solange (UCT, South Africa); Casimiro, Isabel Maria (UEM, Mozambique); Cavalcanti Soares, Raquel (UFPE, Brazil); Barbosa Filho, Evandro Alves (UFPE, Brazil)

The BRICS, Health and HIV in Brazil, South Africa and Mozambique

This paper focuses on the role played by the BRICS (Brazil, Russia, India, China and South Africa) in health sector efforts to combat AIDS. The BRICS's influence in Brazil, South Africa and Mozambique is outlined, based on data on the epidemic and health policies in these countries. The use of antiretroviral drugs is supported by the BRICS.

Place	SLJEME
Chair	Baturina, Danijel

SOCIAL AND ECONOMIC ISSUES FROM A MULTIDISCIPLINARY PERSPECTIVE

Presentations

- Baturina, Danijel (Department of Social Work, Faculty of Law, Zagreb)

Socio-economic Development of Local Communities in Croatia: Impact of the third Sector

This paper aims to show how the third sector impacts the socio-economic development of local communities. Research was conducted using qualitative methodology that included interviews with key stakeholders and case studies of different types of organizations in the sector, as part of the author's doctoral thesis research and PF7 project "Third Sector Impact".

- Bežovan, Gojko (Department of Social Work, Faculty of Law Zagreb); Matančević, Jelena (Department of Social, Faculty of Law Zagreb); Baturina, Danijel (Department of Social Work, Faculty of Law Zagreb)

Barriers to Third Sector in Croatia: Challenges to Social Development

This paper will analyse barriers for the third sector in Croatia in the context of challenges to the wider social development of Croatian society based on the results of FP7 project Third sector Impact. The context of path dependency of a development of the sector will be discussed, as well as relationships with other sectors (private, state).

- Hadley-Ives, Eric (University of Illinois, Springfield)

How Should We Conceptualize and Operationalize Indigenization in Social Work Practice?

Social work may be limited in its ability to promote social development in indigenous non-western communities. This paper examines Taiwan as a setting to consider the problem of what indigenous social work would look like, and how we might measure its presence.

FINAL PROGRAM

11th July 2017

9.45 a.m. - 11.15 a.m. SESSION 9

- Kolstad, Hans (Independent researcher and philosopher, government grant holder appointed by the Norwegian Government)

The Paradigm of Economic Growth – a Challenge to Welfare Society?

The paper discusses the concept of growth in circular and linear economics. It presents a broader understanding of circular economy than what is usually the case today. More specifically, it argues that circular economy also must be understood in a social sense, including higher social and ethical values.

Place	FORTUNA
Chair	Rubin, Maureen

HIGHER EDUCATION FOR PROFESSIONAL PRACTICE

Presentations

- Kay, Adam (University of St. Thomas)

Brightside Produce - a financially Sustainable Model for Delivering Fresh Fruits and Vegetables to Small Urban Stores

Limited access to healthy, affordable food is common in low-income urban neighborhoods. Here we evaluate BrightSide Produce, a youth-led program that distributes low-priced fruits and vegetables to small urban stores. This work demonstrates how universities can partner to develop ventures that simultaneously create economic and social wealth.

- Merighi, Joseph R. (University of Minnesota School of Social Work); Mescher Benbenek, Mary (University of Minnesota School of Nursing); Remke, Stacy S. (University of Minnesota School of Social Work)

Assessing the Inter-professional Competence of Advanced Practice Nursing and Master of Social Work Students Using Clinical Simulations

Inter-professional collaborative practice is becoming an increasingly important component of healthcare teams. However, little is known about how clinical simulations can teach nursing and social work students about inter-professional collaboration. This study examined how participation in structured patient simulations can alter perceptions of disciplinary roles and inter-professional collaborative practice.

- Surbeck, Betty (West Chester University)

Learning Module: Implementing Equity, Inclusion, and Accommodations for Students with Disabilities in Higher Education

The focus of this oral presentation is a learning module designed to help higher education instructors learn ways to implement equitable and inclusive learning environments for all students; including students with disabilities. The learning module is based on an activity design methodology derived from process education.

- Rubin, Maureen (University of Nevada, Reno)

Addressing Social Justice Issues related to Health through Inter-professional Education.

Inter-professional Education (IPE) is an approach to engage students from various disciplines to work with each other to address complex situations through collaboration. Interweaving the social work grand challenges and the sustainable development goals to address the current and future needs of society to foster social justice is vital. Hence, innovative strategies to emphasize overall health and well-being through IPE must be a priority in social work education.

11th July 2017

9.45 a.m. - 11.15 a.m. SESSION 9

11.15 a.m. - 11.30 a.m. Coffee break

11.30 a.m. – 2.00 p.m.

Closing ceremony session (KAPTOL I)

SESSION CHAIR: DR. BARBARA SHANK, UNIVERSITY OF ST. THOMAS - ST. CATHERINE UNIVERSITY, USA

Dan Sanders memorial peace and social justice lecture:

- Žganec, Nino (University of Zagreb, Faculty of Law, Department of Social Work)

Social Work Practice and Education – Navigating between Neoliberalism and Promotion of Human Rights

The dominance of perspectives in state governing which are oriented toward the economy provides little space for altruistic values and practice. The open markets of modern politics, public communication and social development diminish the importance of strategies based on social equality, social justice and human rights, creating challenges for contemporary societies.

Closing remarks and reflections:

Shank, Barbara (University of St. Thomas & St. Catherine University)

Žganec, Nino (University of Zagreb)

Berc, Gordana (University of Zagreb)

Announcement of the ICSD 2019 Symposium

2.00 p.m. – 6.00 p.m.

Postconference activities

Field visits

Please see the schedule for field visits at the end of the Program.

FIELD VISITS – SCHEDULE

All departures are from hotel Panorama

	NAME OF ORGANISATION AND ADDRESS	ORGANISATIONAL ACTIVITIES	DATES OF VISITS
1	Non-government organisation Suncokret – OLJIN Jurišićeva 25, Zagreb	Title OLJIN means "Organisation for education for love and nonviolence". Suncokret organises and conducts activities for children, parents and teachers in primary and secondary school teaching non violence communication through movement and creativity.	July 8th (Saturday) Departure at: 10.00 AM Duration: 2 hours
2	FICE Croatia Jurišićeva 25, Zagreb	FICE Croatia, aims to improve life quality for children, youth, families but also professionals and communities. Special focus of its work is on children and youth in risk, as well as children and youth in alternative care. Through activities of networking, support, experience and knowledge exchange, and advocating.	July 8th (Saturday) Departure at: 10.00 AM Duration: 2 hours
3	The Rehabilitation Centre Silver Štefanovec 34, Zagreb	The Rehabilitation Centre Silver is a special institution of social care/welfare system in this region of Europe, which trains assistance dogs to be used in the rehabilitation of disabled persons and children with developmental difficulties. The activities of the Silver Centre also include programmes for: visually impaired persons; persons with mobility difficulties or persons who use wheelchairs.; children with developmental difficulties (cerebral paralysis, autism, blindness, children at risk of neurological disorders, ADHD, etc.).	July 10th (Monday) Departure at: 2.30 PM Duration: 3 hours
4	Home for the Elderly "Centar" Klaićeva 10, Zagreb	Home for the Elderly Centar provides the following services: long-term accommodation, outer institution services and programmes and activities within a gerontology centre. Home also provides care at private homes: organising meals, doing housekeeping, managing personal hygiene etc. The programmes and activities included in the Project of gerontology centres in the Zagreb City are primarily intended for elderly citizens who are not included in the system of institutional care.	July 11th (Tuesday) Departure at: 3.00 PM Duration: 2-3 hours
5	Green network of activist groups – ZMAG Dubranec 23, Dubranec	Green network of activist groups (ZMAG) is an association that brings together organic gardeners, practitioners of applicable technologies and ecological construction, permaculture designers, researchers of organization models based on social justice and equality in human relationships and environmental activists. Study visit will be to recycled estate Vukomerić which is their base.	July 11th (Tuesday) Departure at: 3.00 PM Duration: 3 hours

FIELD VISITS – SCHEDULE

	NAME OF ORGANISATION AND ADDRESS	ORGANISATIONAL ACTIVITIES	DATES OF VISITS
6	VIZJAK Koprivnička 65, Glogovac	Institutional care for people with mental disabilities. Private institution	July 7th (Friday) Departure at: 11.30 AM Duration: around 6 hours Return from Orehovica to Zagreb around 6.00 P.M.
	Hospice Orehovica Augusta Šenoa 2, Orehovica	Hospice Orehovica offers services of permanent accommodation to adults with mental disorders, services of residence, nutrition, healthcare, nurture, personal hygiene and help with everyday activities, services of social work, psychosocial rehabilitation, work therapy, services of organized free time, attendance and organized transport, counseling work and other programmes in the local environment aiming at the life improvement of adults with mental disorders. The hospice offers services of psychosocial support as professional help to families, organized residence and part-time accommodation, and also taking care of homeless people in extreme weather conditions.	
7	Ozana Center Vukovarska ulica, Zagreb	The center organizes different activities designed for disabled people from the age of 16 upwards. Our mission is to raise the level of self-confidence and creative expression of disabled, and motoric and social skills, they are conducted through: Handicraft workshops, ceramics workshops, including modeling, art workshops, including painting, drama section, music and sports activities and social programs.	July 10th (Monday) Departure at: 9.30 AM Duration: 2 hours
8	The City of Zagreb institution Good home (Dobri dom) Alfirevićeva 6, Zagreb	The City of Zagreb institution Good home (Dobri dom) is an institution with the basic function to give help to the people in the form of feeding without the accommodation. Considering that the founder of the Institution is the City of Zagreb, in its function it combines the social care system which the City of Zagreb provides for its poorer citizens based on the City of Zagreb social help Decision by which the public dining room feeding, meals delivery program, help in family packages and dairy food help for the children is combined.	July 7th (Friday) Departure at: 9.30 AM Duration: 2,5 hours

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